SIL Solver® Enterprise
V1.3.0
User Instructions

SIS-TECH Solutions, LP

We're Proven-in-Use®

Welcome

- Welcome to SIL Solver® Enterprise.
- This presentation is sectioned to make it easier to navigate. You can collapse the slides to the sections using the tool bar.

- **If you need assistance or would like to provide us with feedback, contact:**
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SIS TECH

SIL Solver®

We are Proven in Use

- More than 100 companies have chosen SIL Solver® for their functional safety verification since 2002

We Build upon Field Experience

- The built-in SIL Solver® database uses field failure data as a basis, reflecting real-world device performance

We are Internationally Recognized

- SIL Solver® uses internationally recognized methods for PFD and STR calculation
- SIL Solver® is used by companies worldwide

User Instructions
Table of Contents

1. ACCESSING THE APPLICATION

- Licensing
- Assigning username and password for new user
- Logging in

Licensing

- SIL Solver® is licensed software
  - Each enterprise license includes one administrator account and two users (with read-write access)
  - Additional user (read-write) licenses can be purchased
  - 20 Read-Only seats with software at no additional cost
- To request a quote for a new license, contact SIS-TECH at:

  http://sis-tech.com/applications/sil-solver

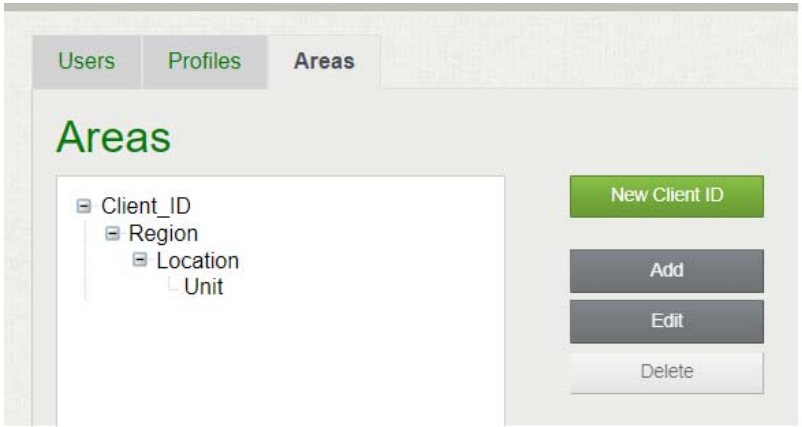
Assigning username and password to new user

- Assignment/re-assignment of usernames and passwords is performed through the *application's administrator account.*

- The administrator account also creates hierarchy and security access levels within the server
  - These are addressed in the ADMIN Guide

Hierarchy

- Hierarchy has 4 levels:
  - Company/Client Name
    - Region
      - Location
        - Unit



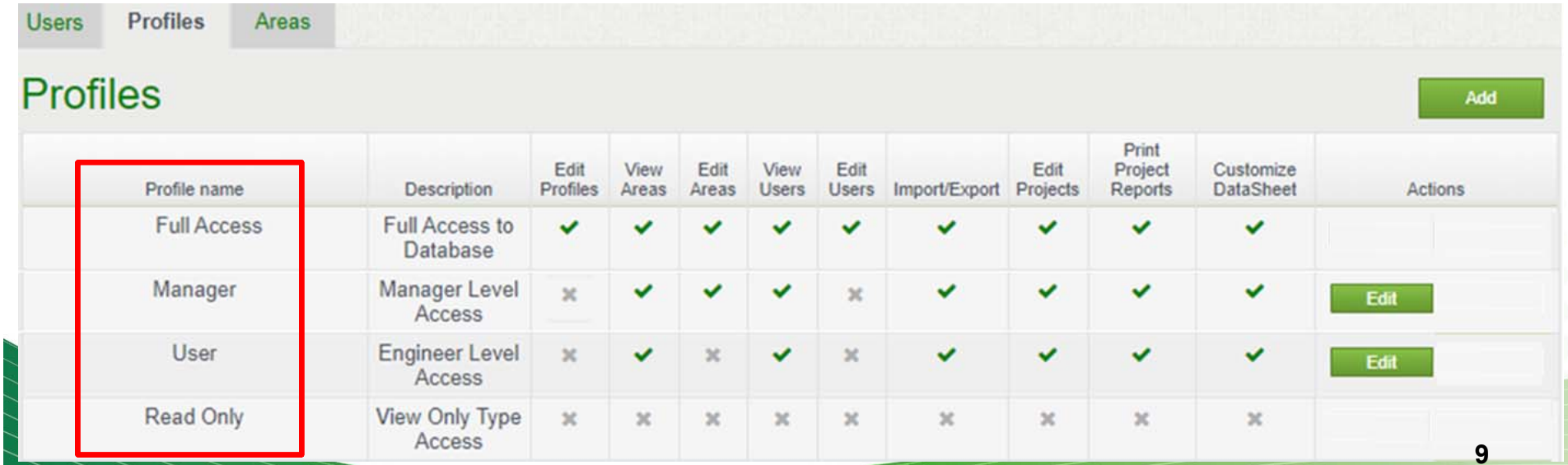
- Project lies under unit. A Client ID can have multiple Regions, Locations and Units.

- User can be provided access to any level, which gives access to projects under that level.

Security Profiles

4 Defaults Profiles

- Full Access: Assigned to Admin, can not be edited
- Manager: Defined for supervisor/manager
- User: Limited rights to User
- Read Only: View only option for Projects, can not be edited

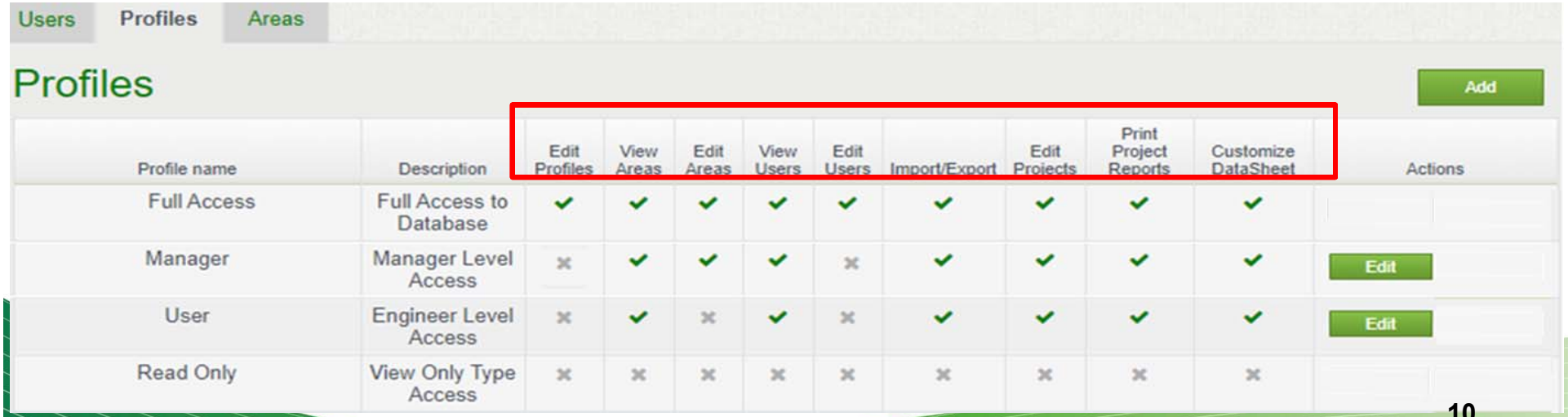


Profile name	Description	Edit Profiles	View Areas	Edit Areas	View Users	Edit Users	Import/Export	Edit Projects	Print Project Reports	Customize DataSheet	Actions
Full Access	Full Access to Database	✔	✔	✔	✔	✔	✔	✔	✔	✔	
Manager	Manager Level Access	✘	✔	✔	✔	✘	✔	✔	✔	✔	Edit
User	Engineer Level Access	✘	✔	✘	✔	✘	✔	✔	✔	✔	Edit
Read Only	View Only Type Access	✘	✘	✘	✘	✘	✘	✘	✘	✘	

Security Profiles

List of Rights:

- Edit Profiles
- View Areas
- Edit Areas
- View Users
- Edit Users
- Import/Export
- Edit Projects
- Print Project Reports
- Customize Datasheet



Logging In:
Username and Password

Companies purchasing a license to a SIL Solver® application will typically have their own server locations.

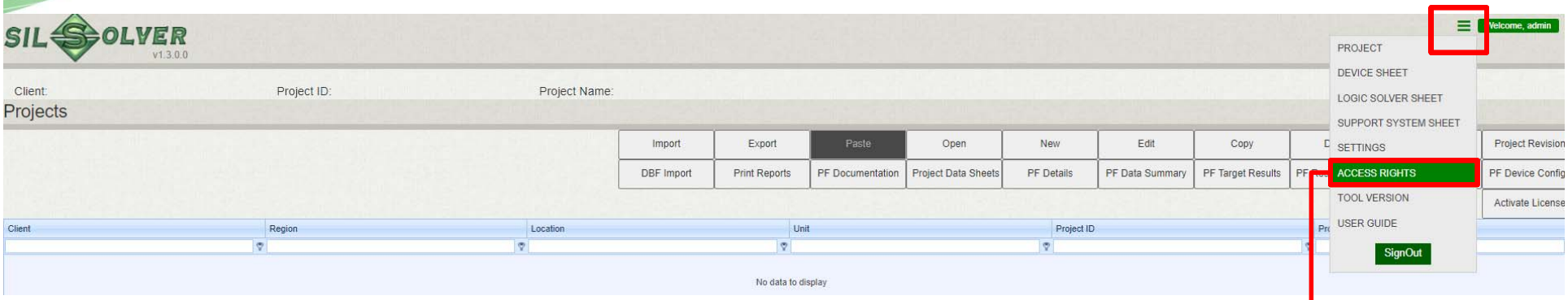
For training classes provided by SIS-TECH, a link to a training server location will be provided.

Log in with your assigned Username and Password

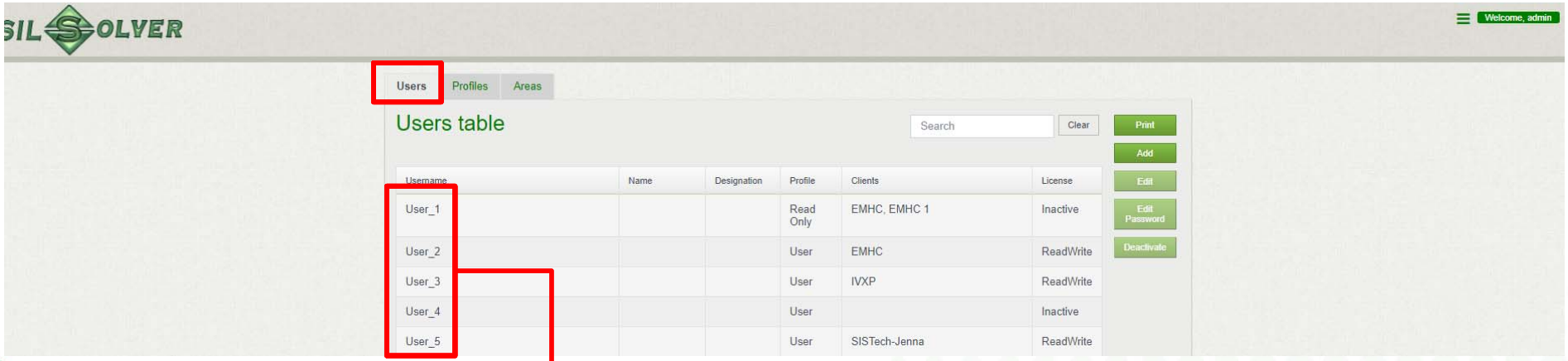
2. PROJECT MANAGEMENT

- Setting up User with Security Profile
- Creating Hierarchy
- Assigning User to a Hierarchy level

Setting up a New User



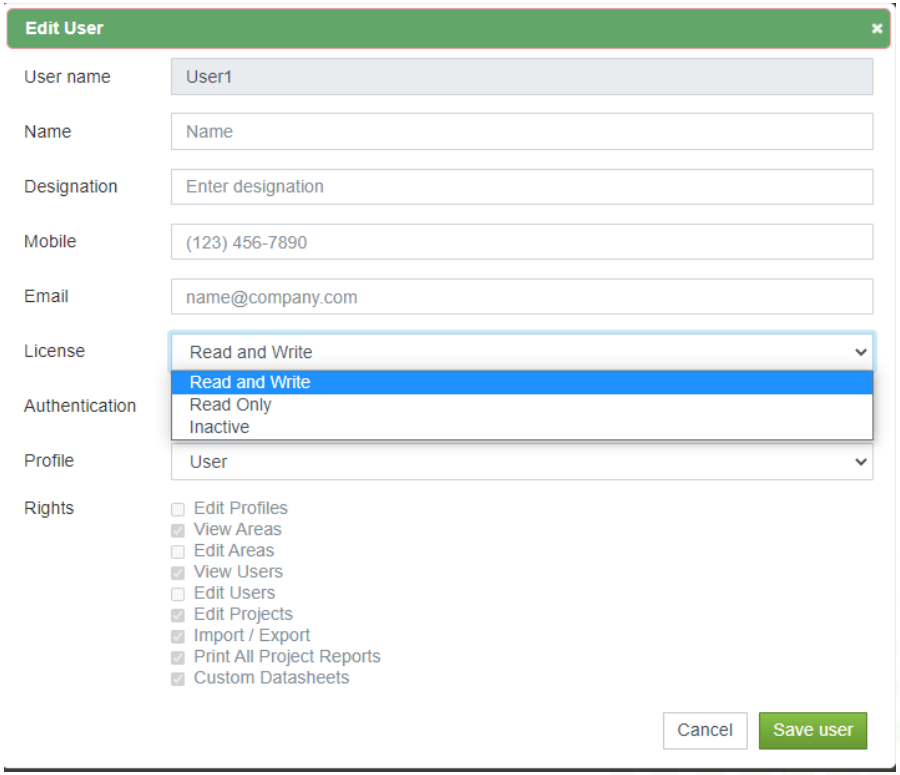
Select Access rights to access User tab



List of Users

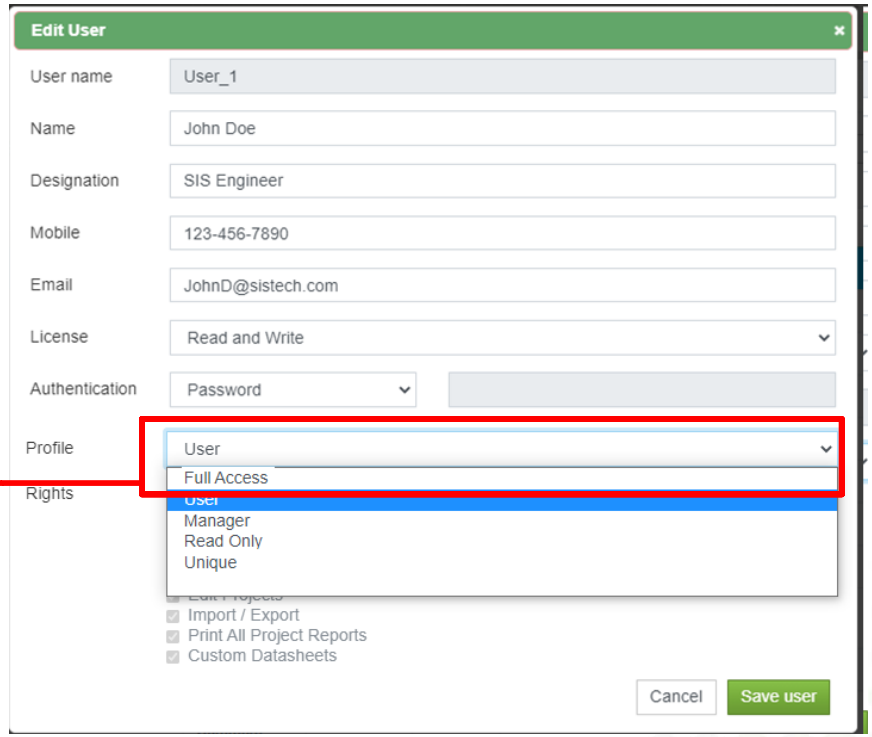
Setting up User with License

- Select the License type for the user. The options are ‘Read and Write’ or ‘Read Only’



Assigning a Security Profile

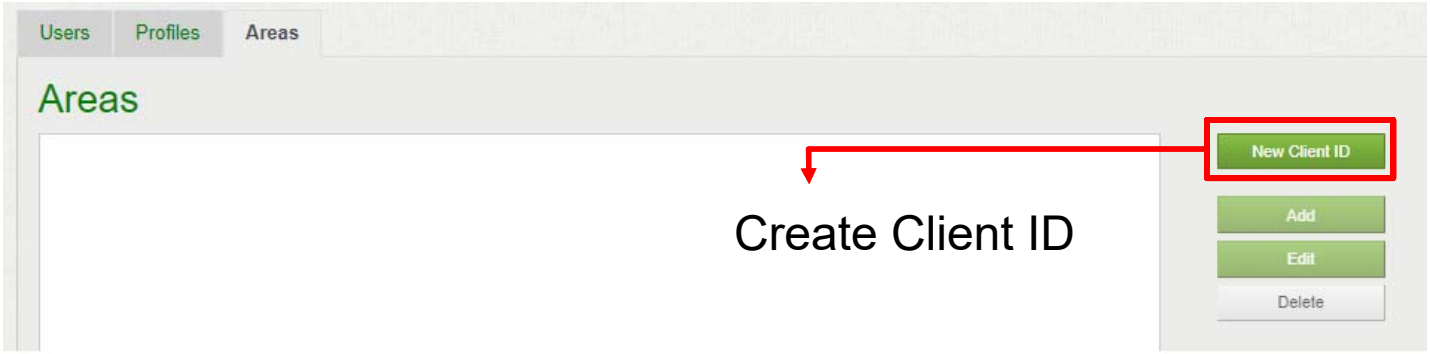
Select User and click on “Edit”

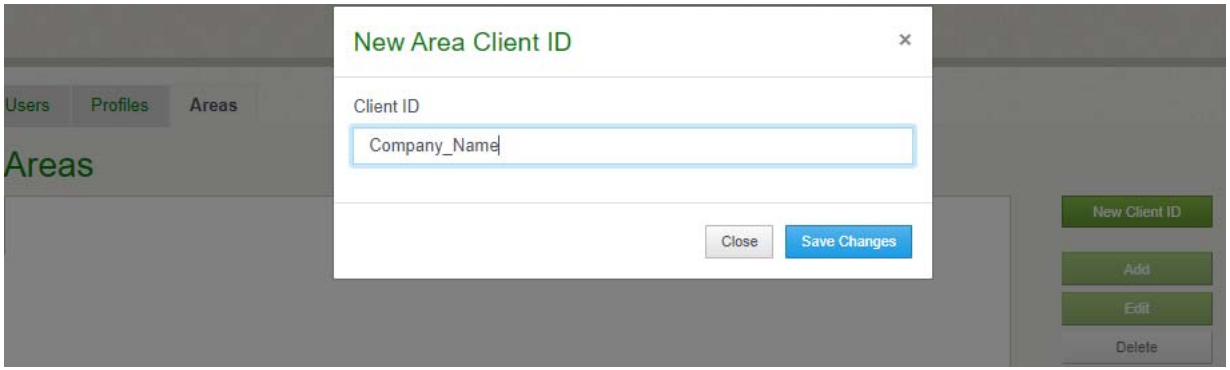


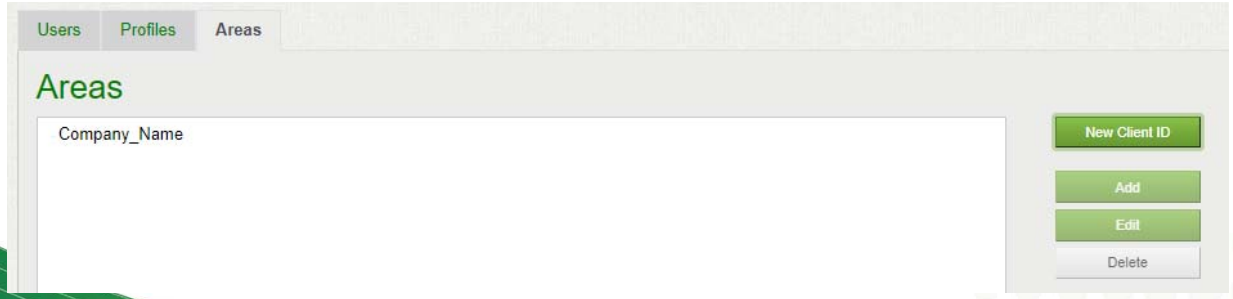
Assign Security Profile

Tool use is affected by combination of license and security profile

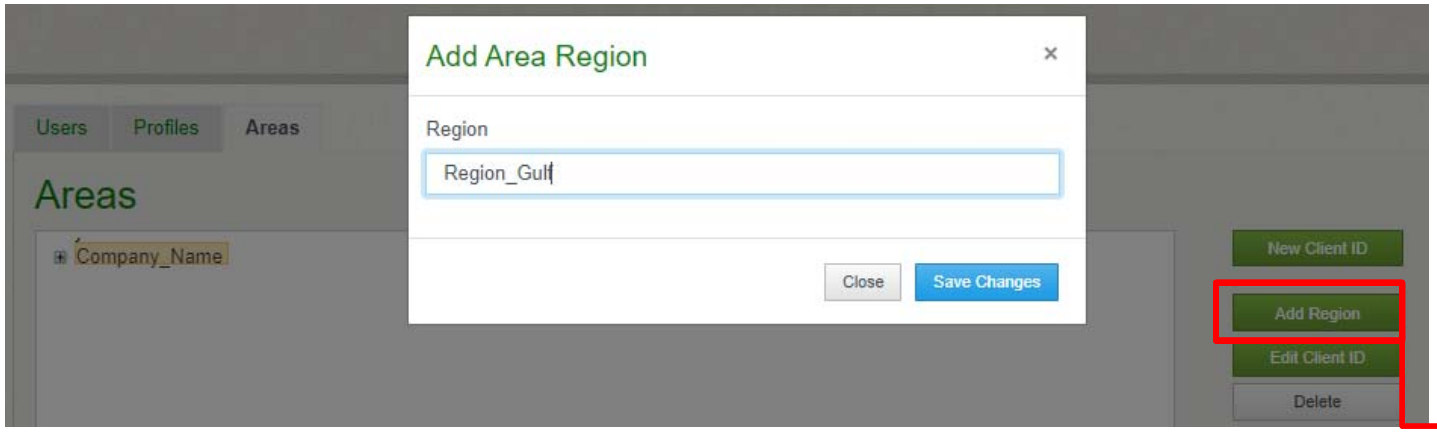
Creating Hierarchy: Add Client



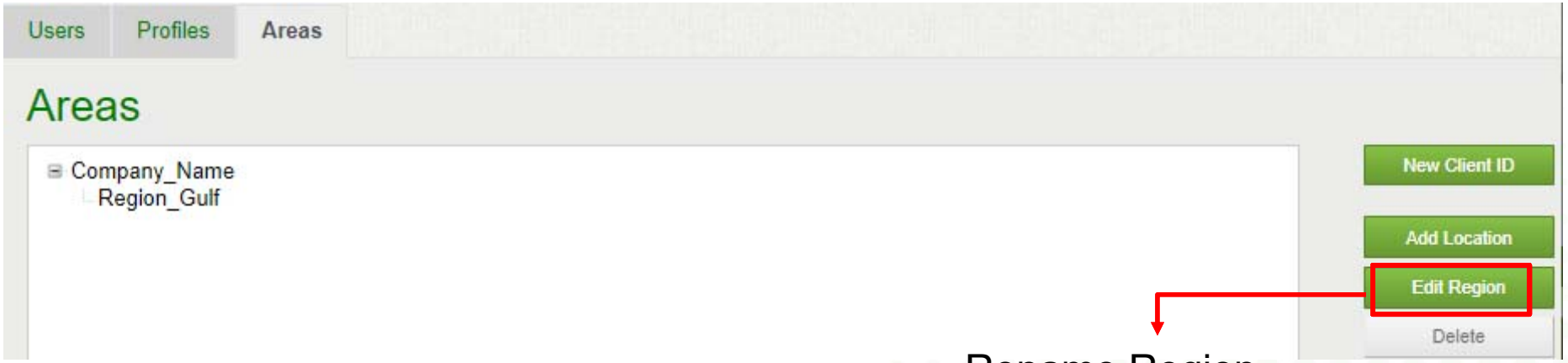




Creating Hierarchy: Add Region

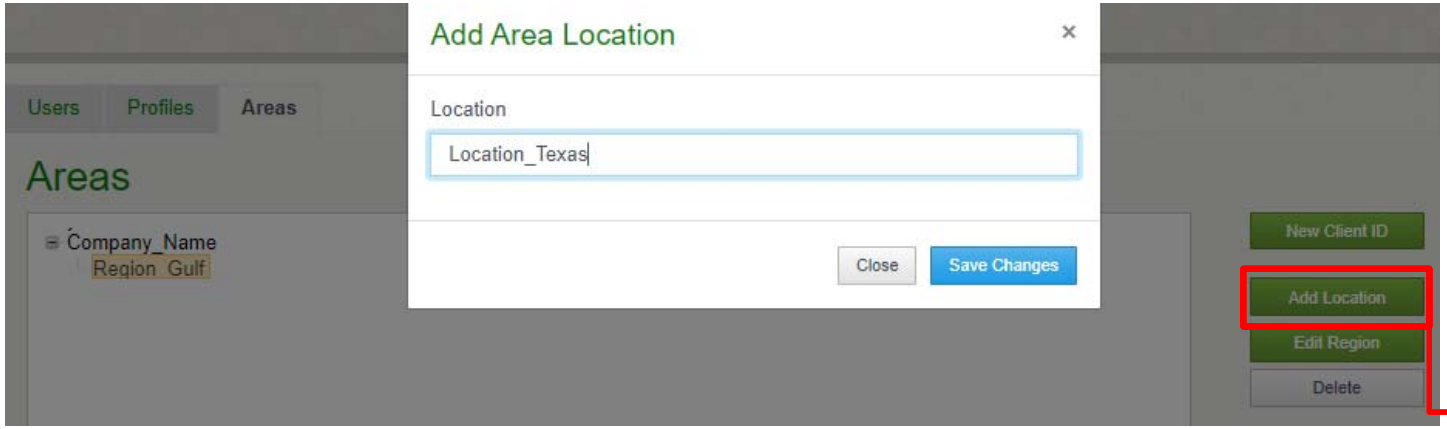


Add region under Client ID

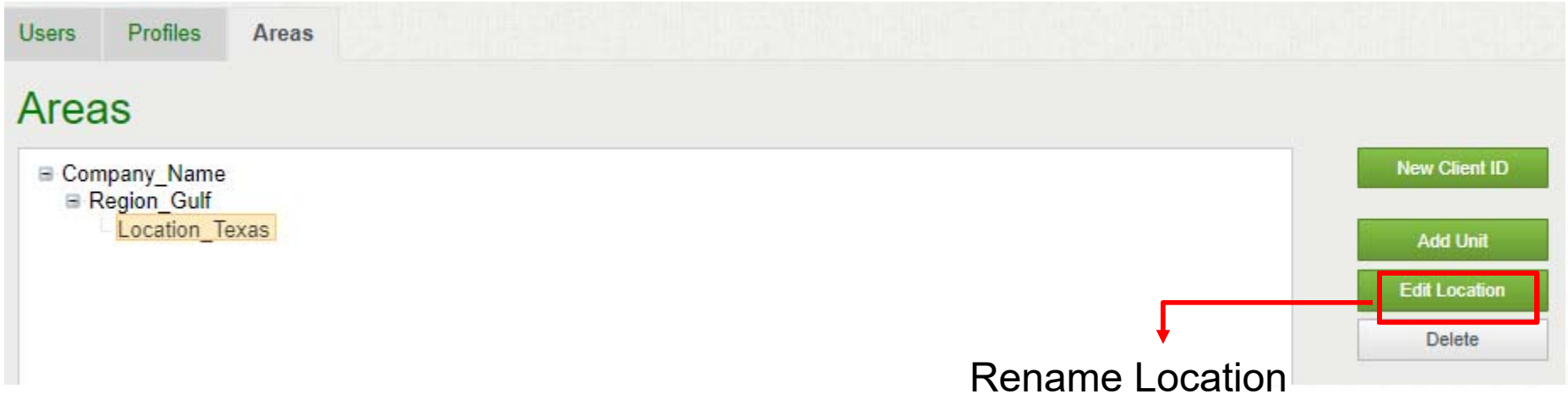


Rename Region using edit button

Creating Hierarchy: Add Location

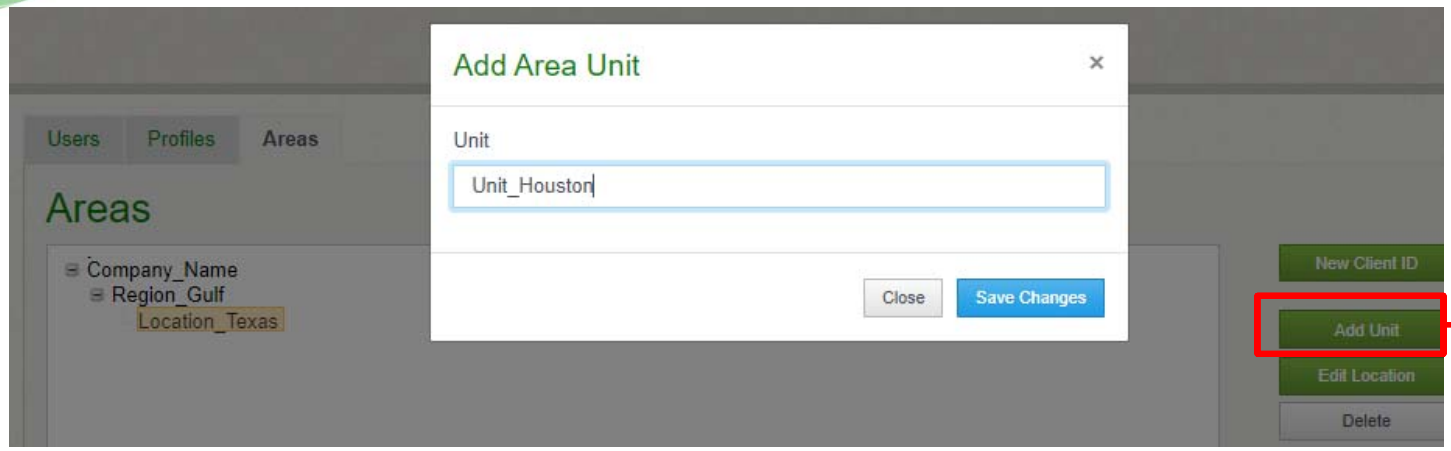


Add Location under Client ID



Rename Location using edit button

Creating Hierarchy: Add Unit



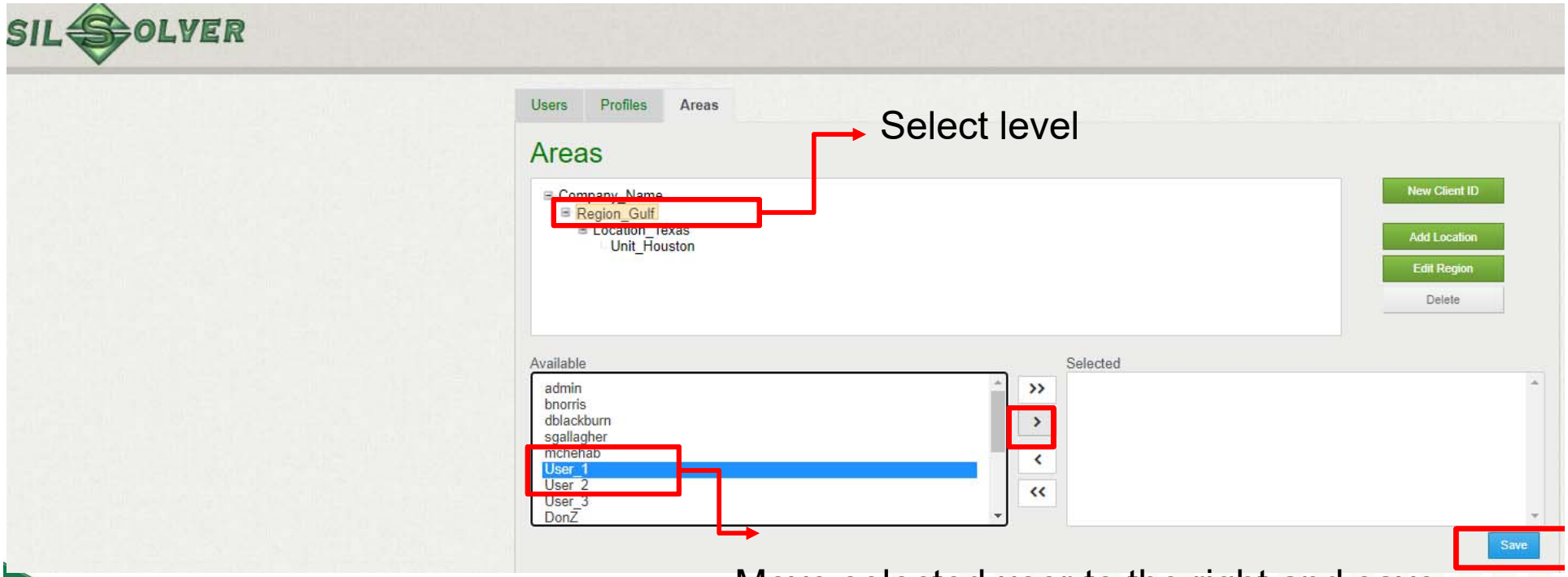
Add Unit under Location

Rename Unit using edit button

Adding project is covered in next section…

Assign User to the Hierarchy

- User can be assigned to area by Admin or a Manager
- If user is assigned to a level (for instance region), user will have access to that level and levels under it (and the projects under them)

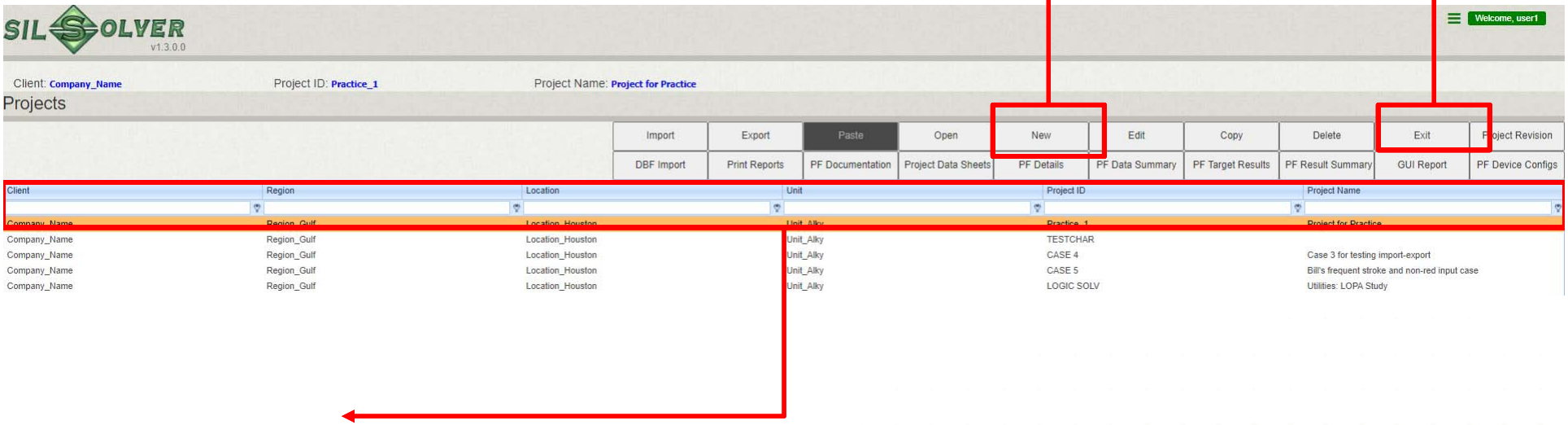


3. CREATING A NEW PROJECT

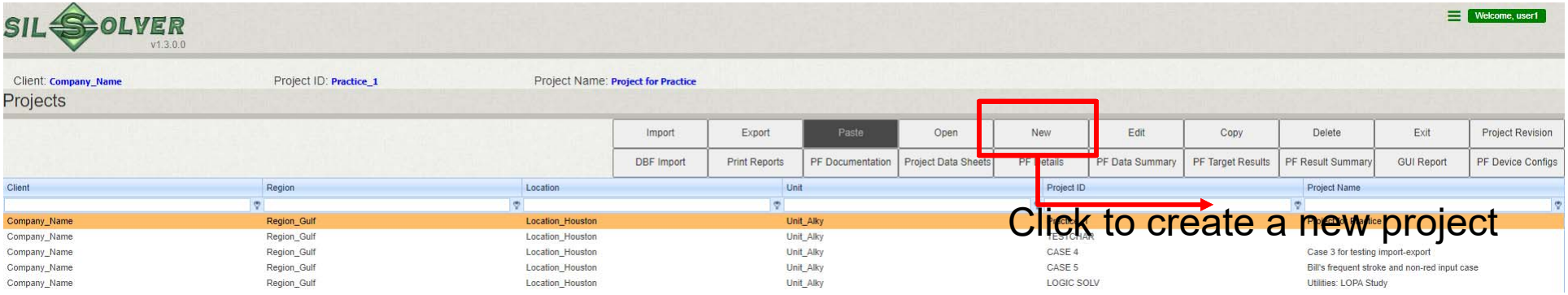
- Setting up the project information
- Creating a safety function
- Copying a safety function
- Editing a safety function

Starting a new project

Exit the software

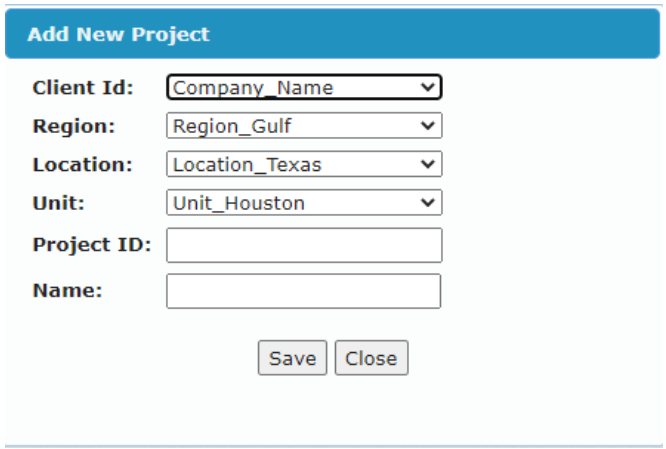


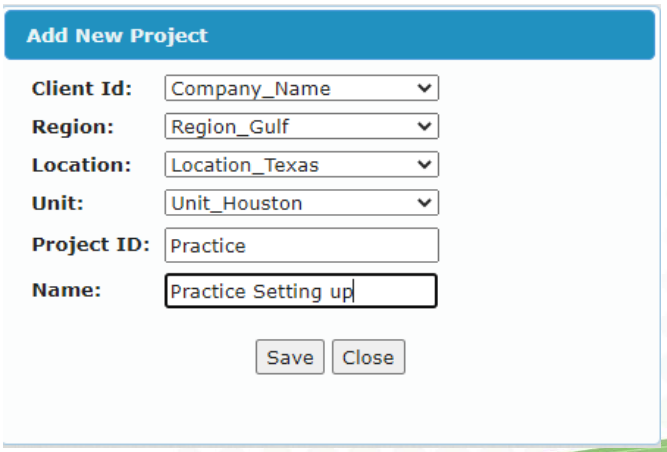
Project List
Filters may be useful to users with long project lists



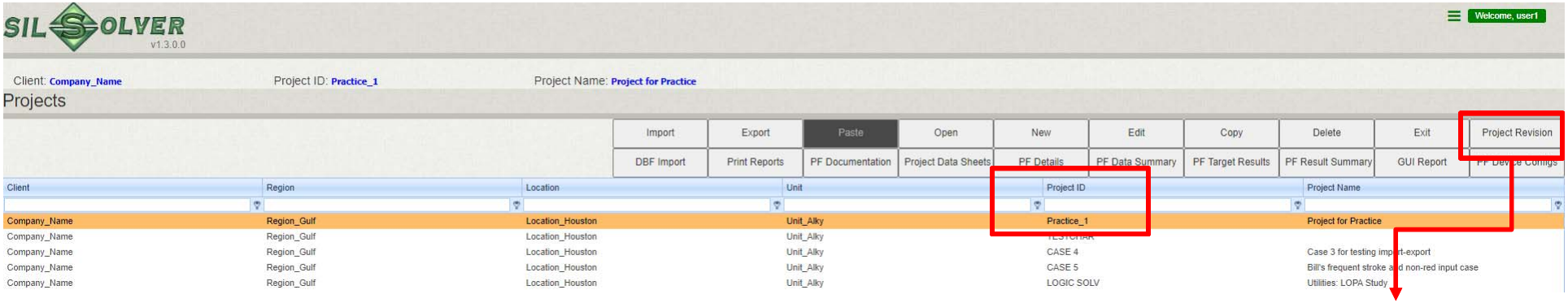
Click to create a new project

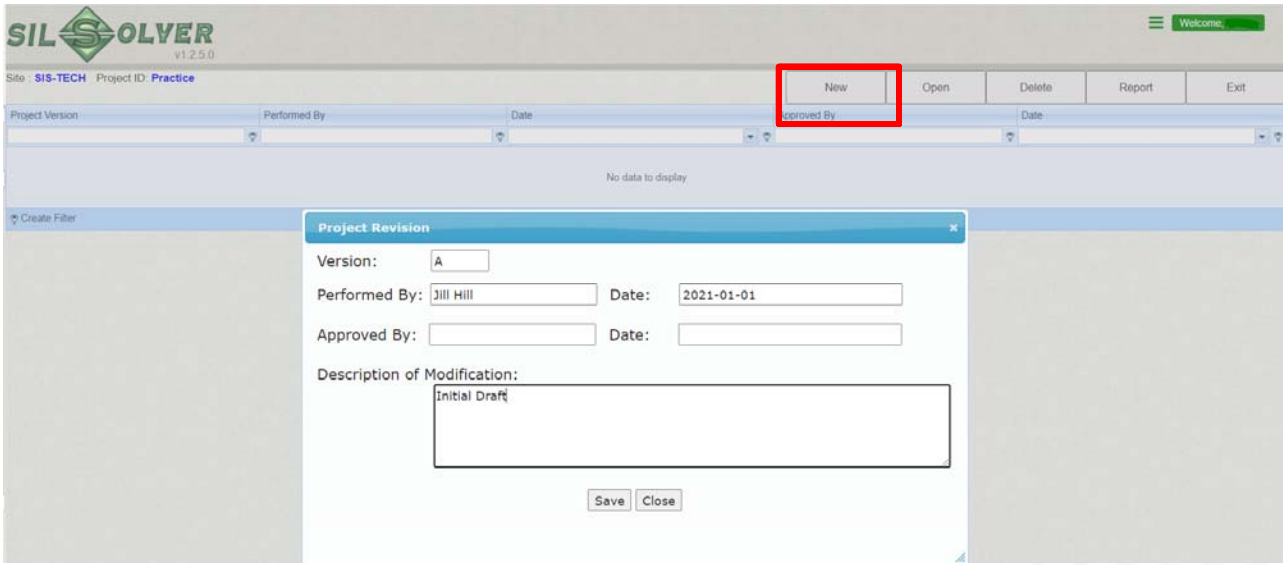
The window below pops up, type in relevant information and click “Save”





Project Revision Data





Create initial project revision information

Click “New” to open dialog box, enter data, and Save

Steps for adding a safety function

1. Obtain functional description from Hazard and Risk Analysis (H&RA) documentation
2. Open Project
3. Select new function and enter function identification fields
4. Enter performance targets
5. Enter function architecture through GUI interface and populating the architecture with devices
6. Perform calculation
7. Re-iterate with design modifications if necessary, to get successful design

Example SIF

Information from H&RA and related process requirement specification (PRS) information

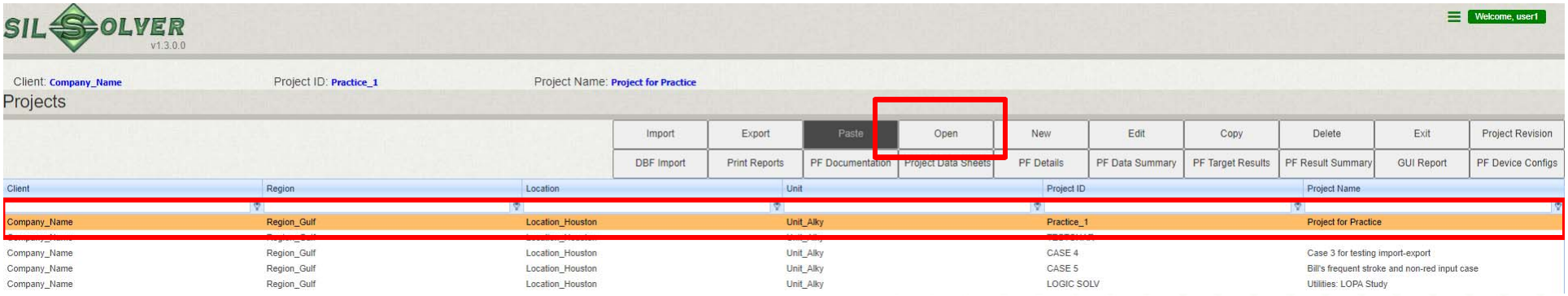
- SIF 01
- SIL-1 (20% design margin)
- Low Demand mode
- Spurious trip target = 20 yrs
- Desired test interval = 5 yrs
- V-101 High DP (2oo3,DP-101A/B/C) trip closes XV-101A and XV-101B (1oo2) ball valves spring loaded to the closed position, each with a single ETT solenoid (XY-101A and XY-101B)
- Power supply is monitored and is tested at 5 yr interval
- Existing logic solver (SIS-A) is safety configured system with 1oo2D CPU and simplex I/O
- Assume no sensor diagnostic response will be implemented, so no DC credit should be taken

Opening the project

Start from Project home page

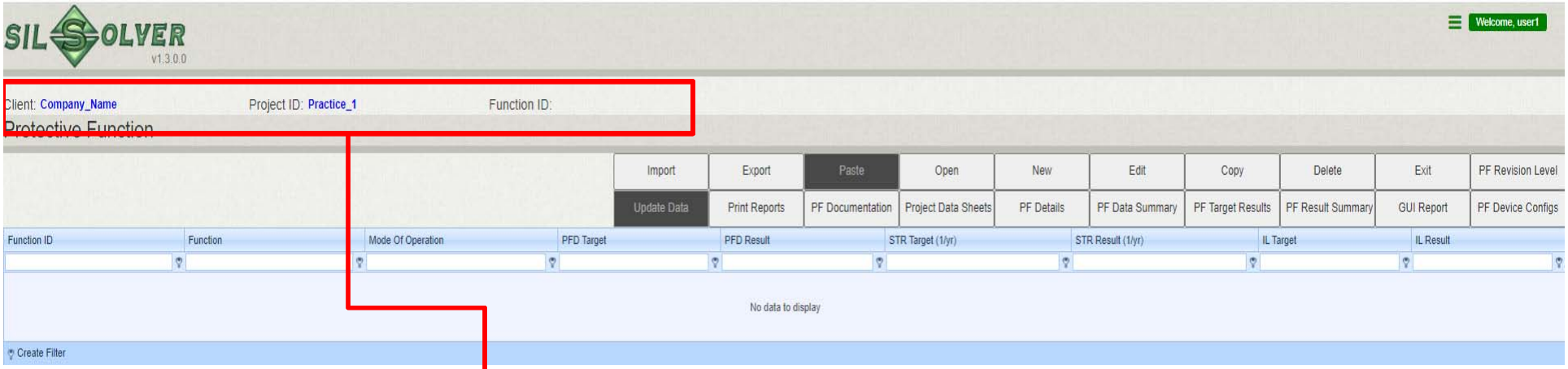
Select the Project you want to open by left-click (first project in list is selected by default)

Click Open



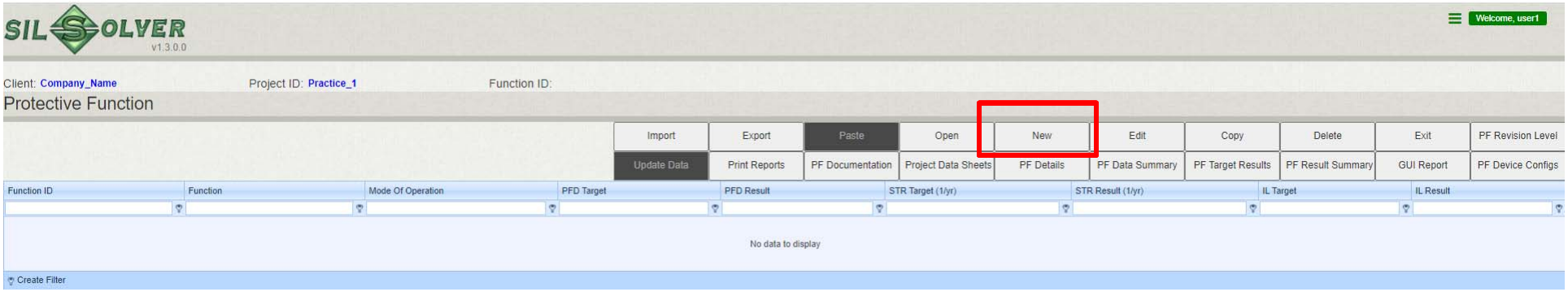
Protective Function Level

- The general layout is the same as the main page with list of projects

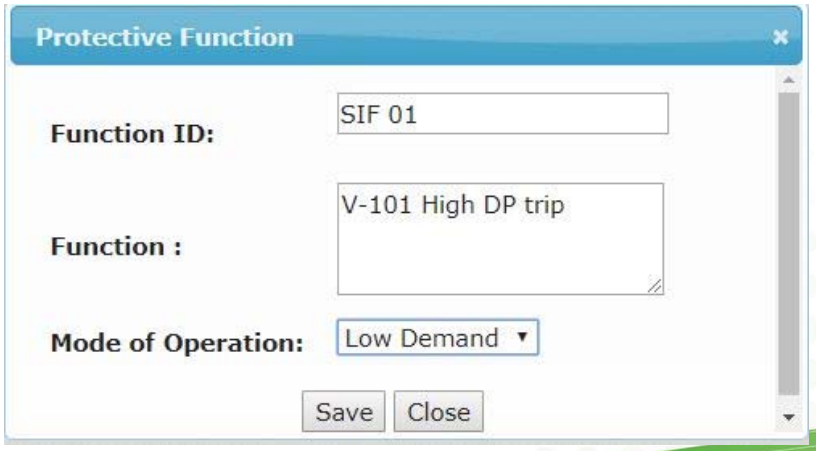


Project information.

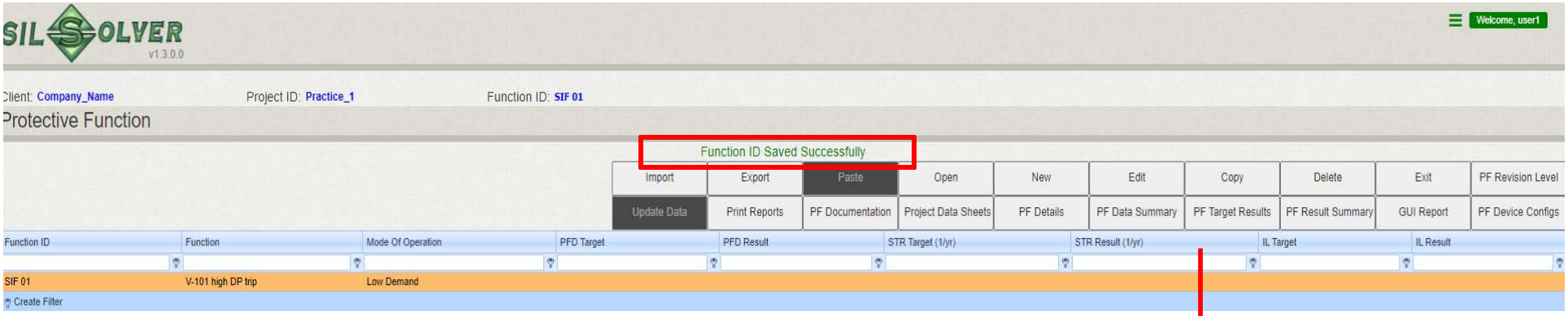
Start a new safety function



- Enter Function ID, brief version of function description (e.g., from H&RA), Mode of Operation, and Save



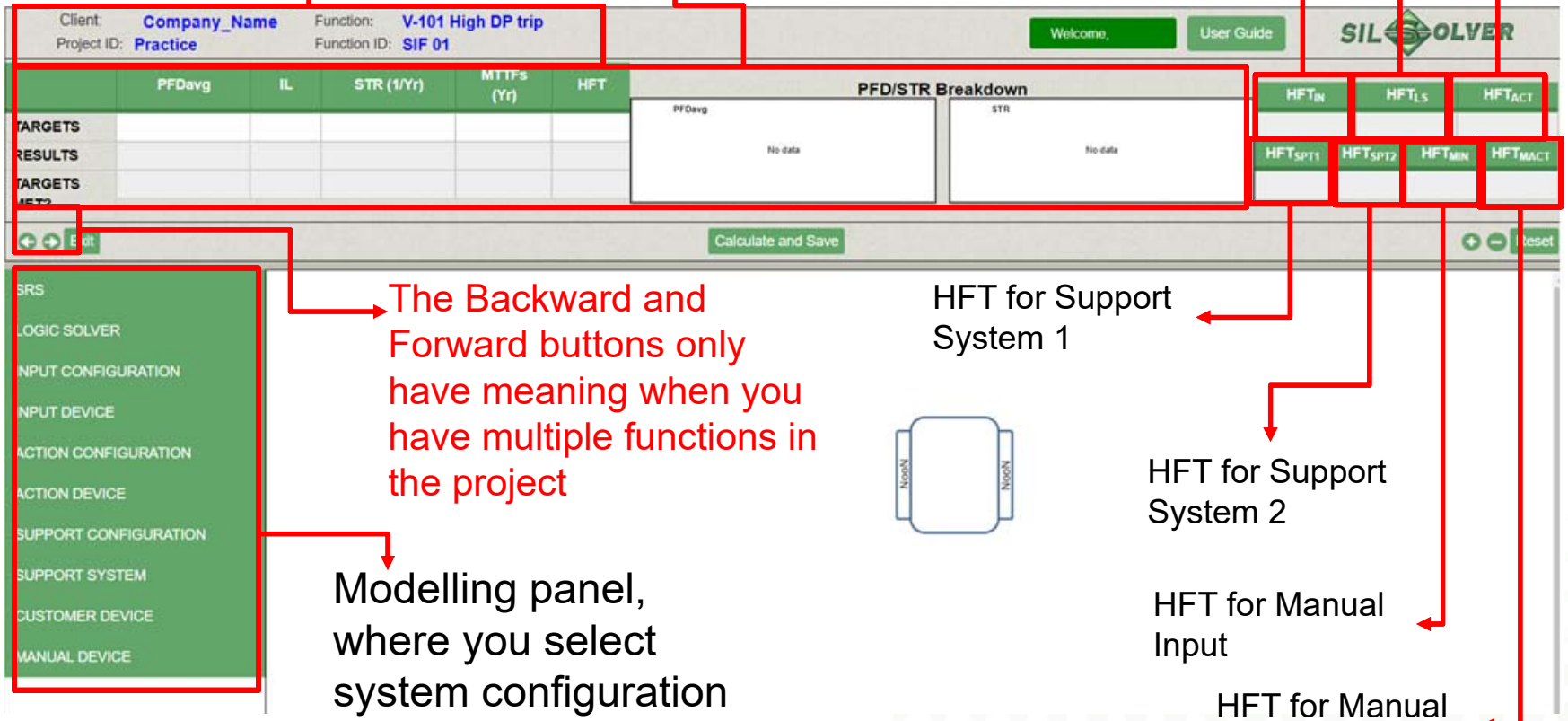
Select and Open Function



- Select function and click Open to begin configuring SIF

Fields for filtering can be useful for projects with long lists of protective functions

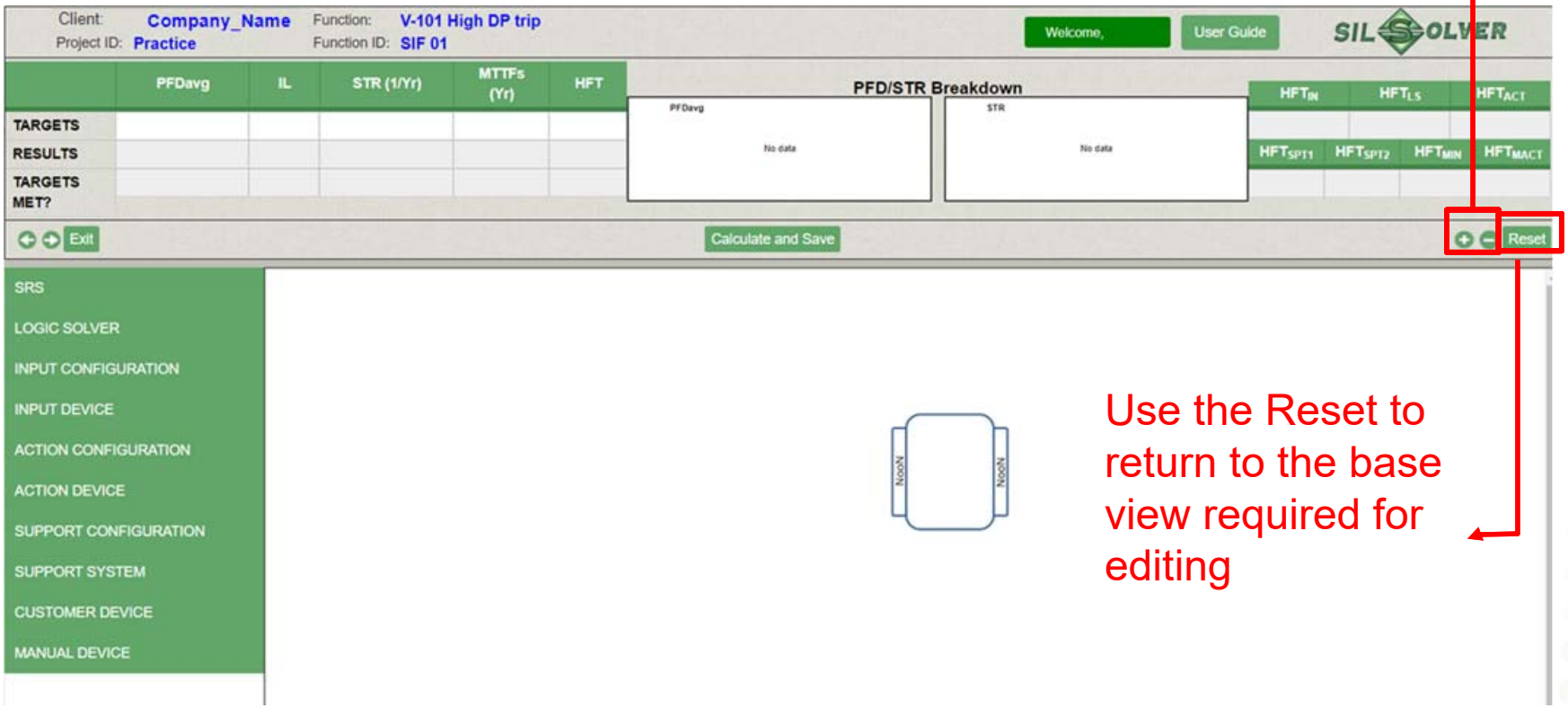
Function GUI Interface



Zooming

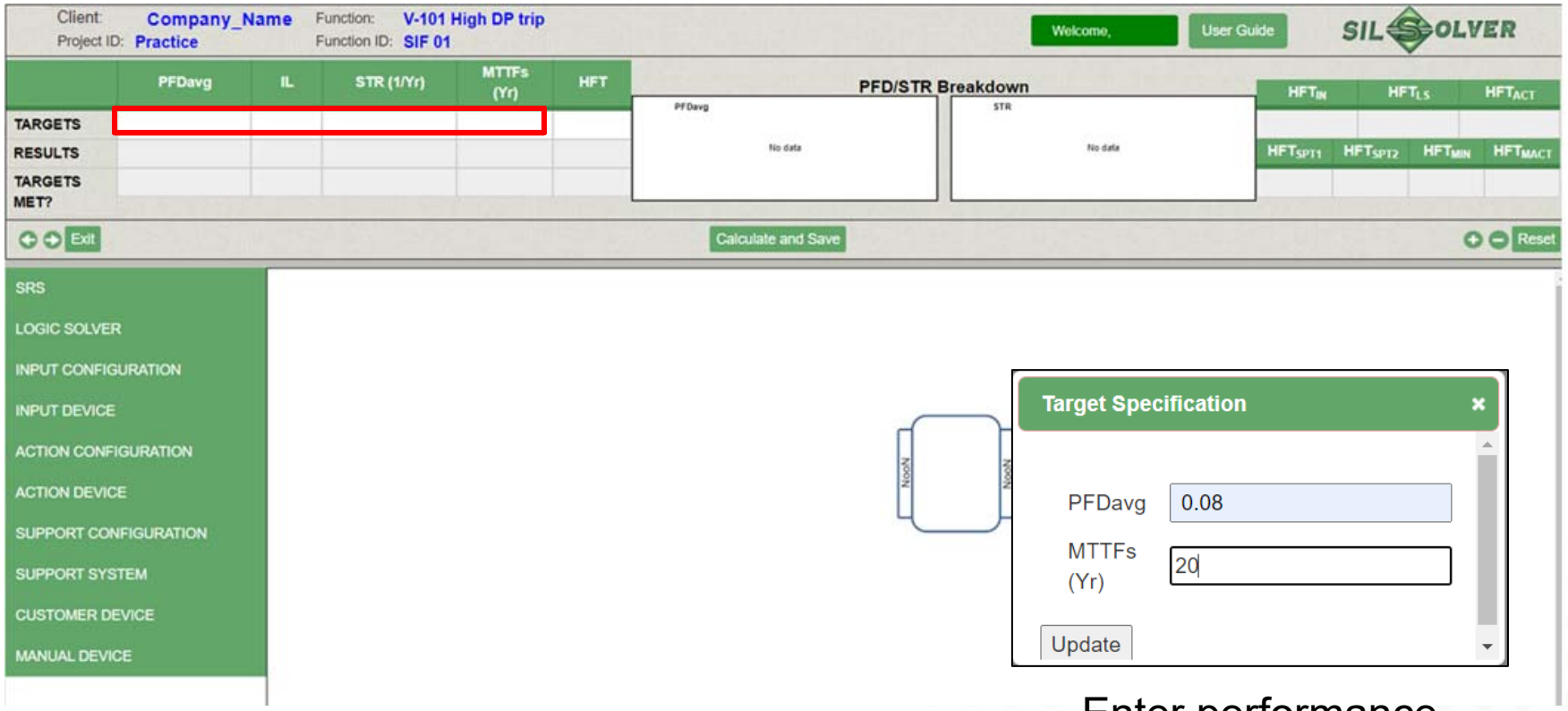
Use the + and – buttons to zoom in and out on the figure

You cannot interact with certain features in a zoomed state



Entering Performance Targets

Click any cell in Targets row of table to open dialog box



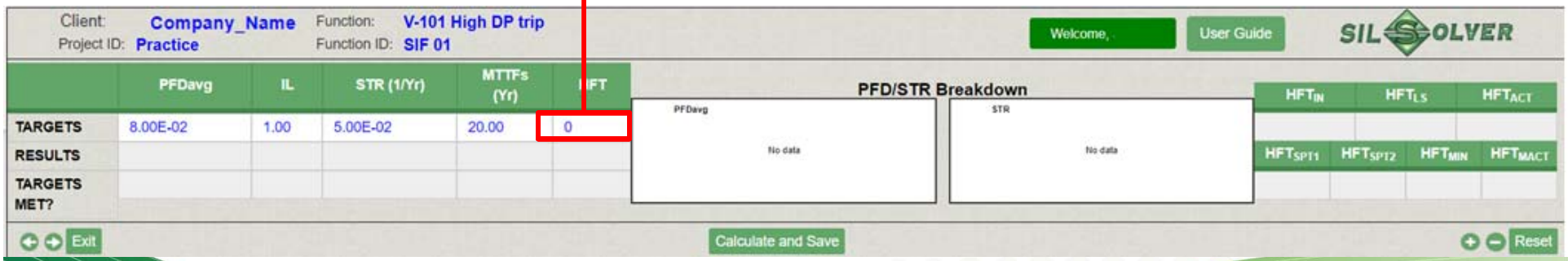
Enter performance targets and update

HFT Target

HFT target is based on the SIL Target and SIS Mode of Operation, following ANSI/ISA61511-1:2018 requirements. If no PFDavg target has been entered (which would result in no SIL target), HFT target will be set to null.

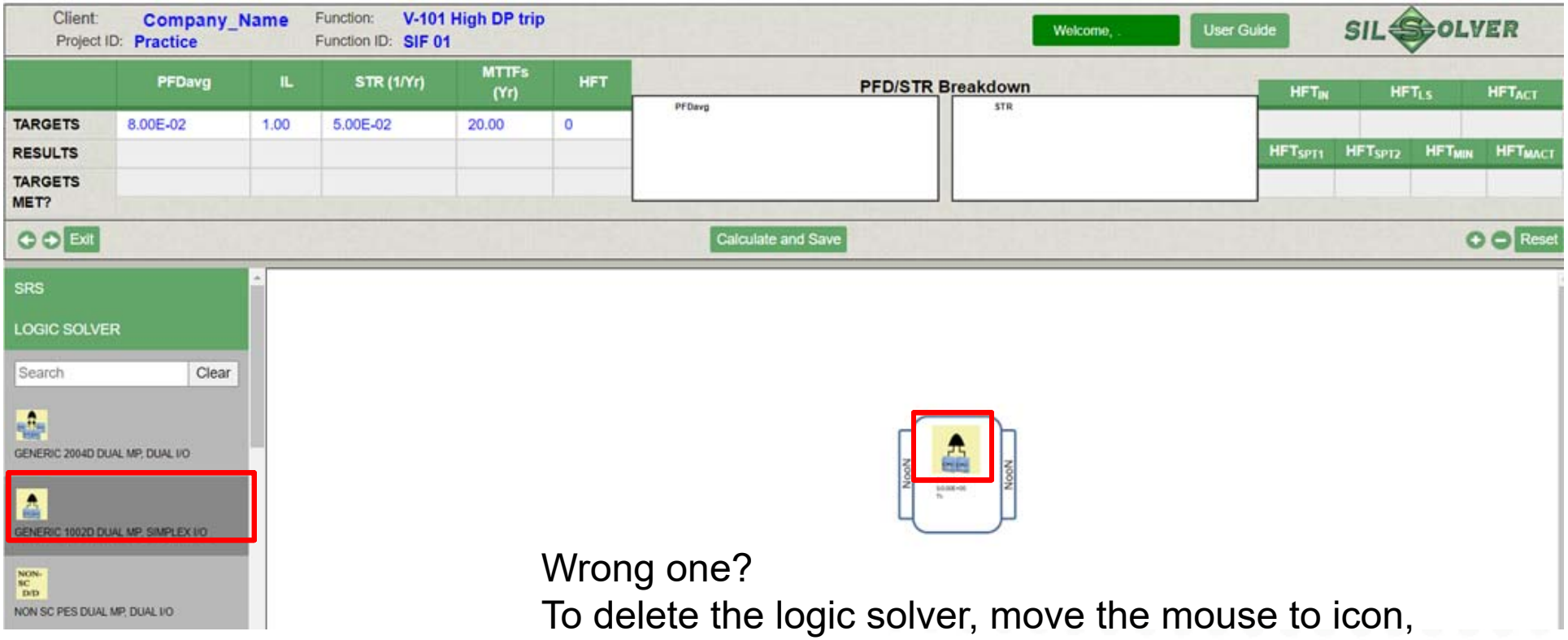
SILTarget	Mode of Operation	HFT target for each subsystem
1	Low Demand	0
1	High Demand	0
2	Low Demand	0
2	High Demand	1
3	Low Demand	1
3	High Demand	1

HFT Target



Picking Logic Solver (LS)

Select Logic Solver header on left to begin configuration
Left click desired logic solver to copy and then click in middle box to paste.



Wrong one?
To delete the logic solver, move the mouse to icon, right click to make the delete option appear, left click on the delete option

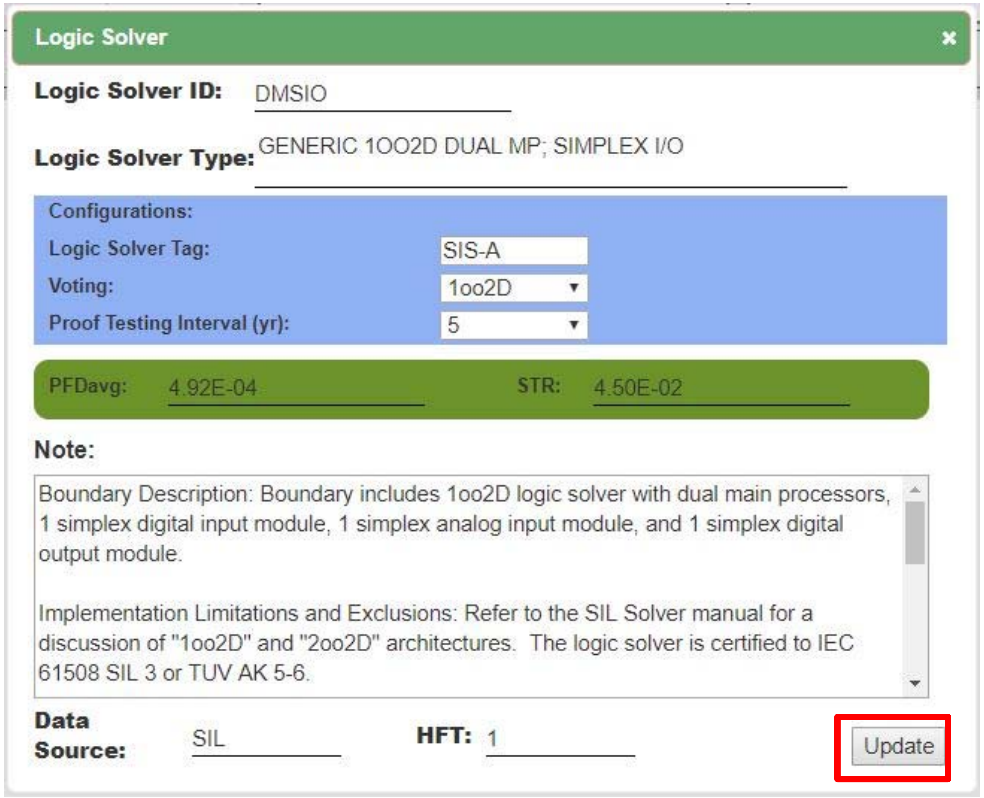
Adding LS details

Left click the logic solver icon on in the center box. Enter a logic solver tag name, select the voting (may be only one option), and enter the test interval (TI)

Note: the voting needs to be selected before test interval.

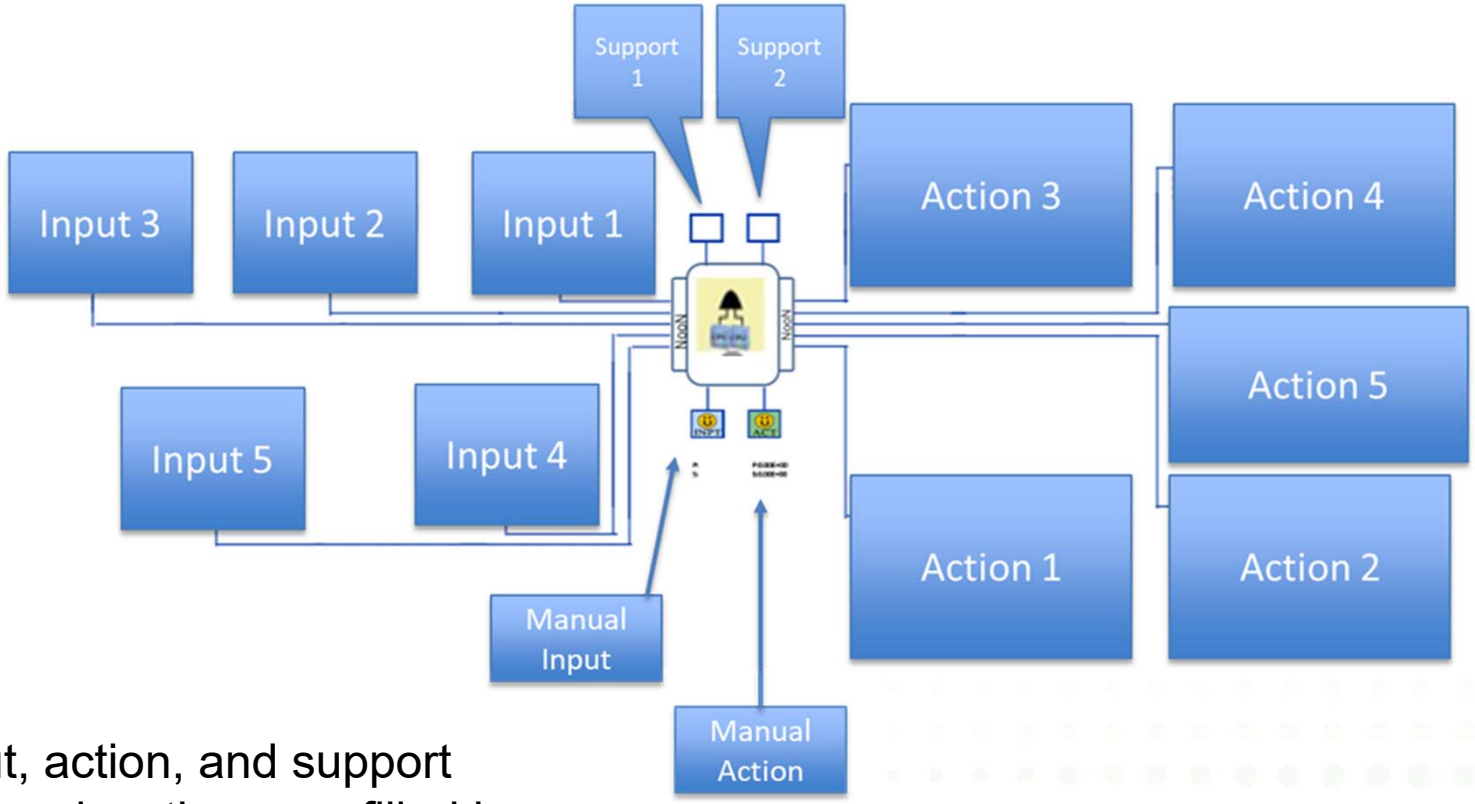
Caution: Logic Solver test interval may be prescribed in vendor safety manual or prior use justification documentation

Tool will automatically calculate LS contributions to PFDavg and STR



Click Update to return to GUI page

Screen locations of the other subsystems



Input, action, and support system locations are filled in the order entered

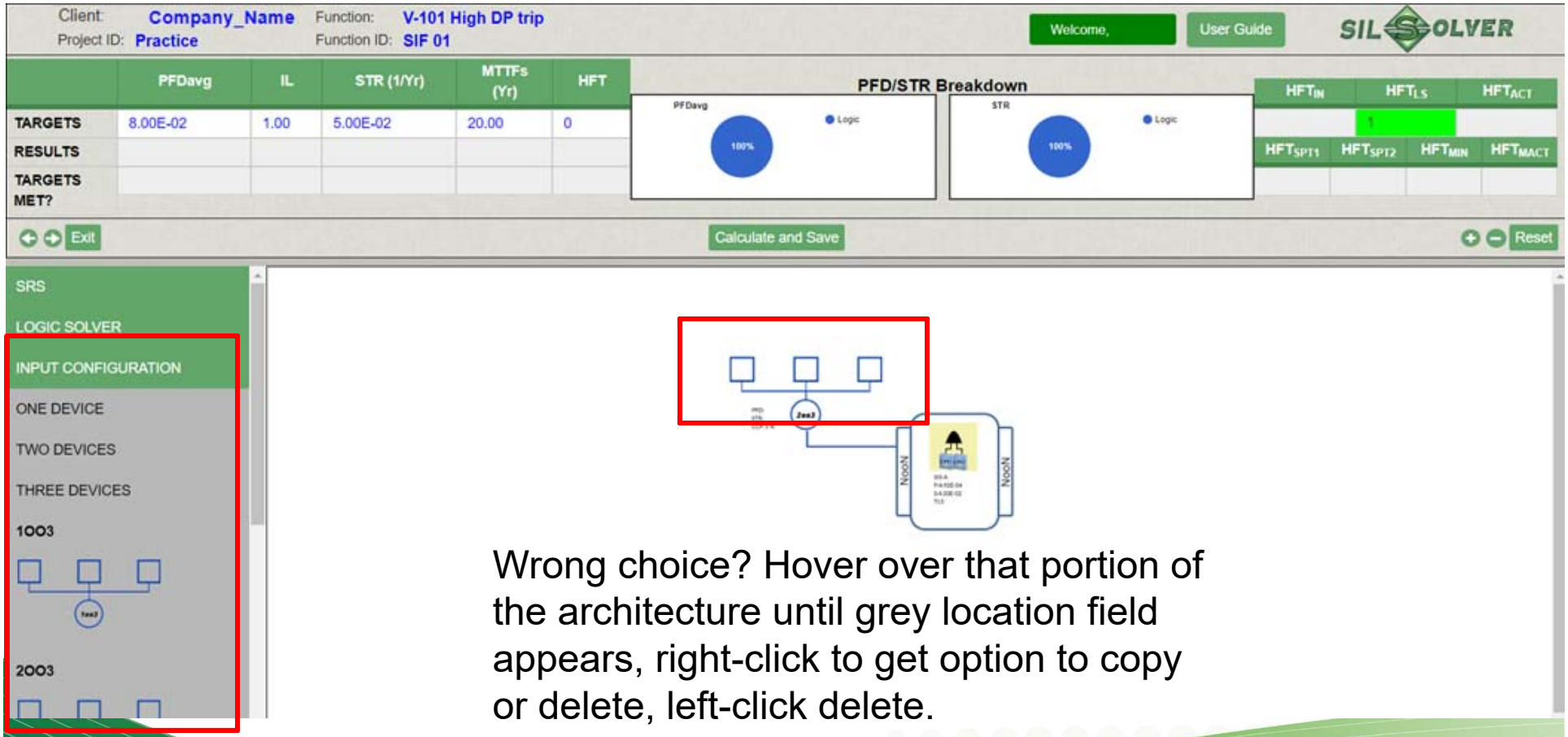
Adding Inputs (aka Sensors)

Adding an input is divided into two steps

1. add the input configuration
2. add each device.

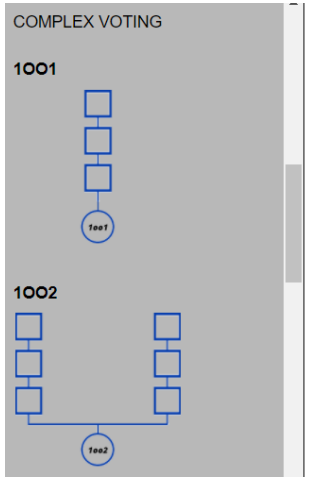
Input Configuration

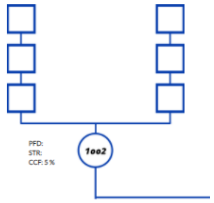
Click “Input Configuration” to open selection list
Select the desired voting grouping.
Left-click the selected configuration to add to the GUI.



Wrong choice? Hover over that portion of the architecture until grey location field appears, right-click to get option to copy or delete, left-click delete.

Complex Voting Architectures





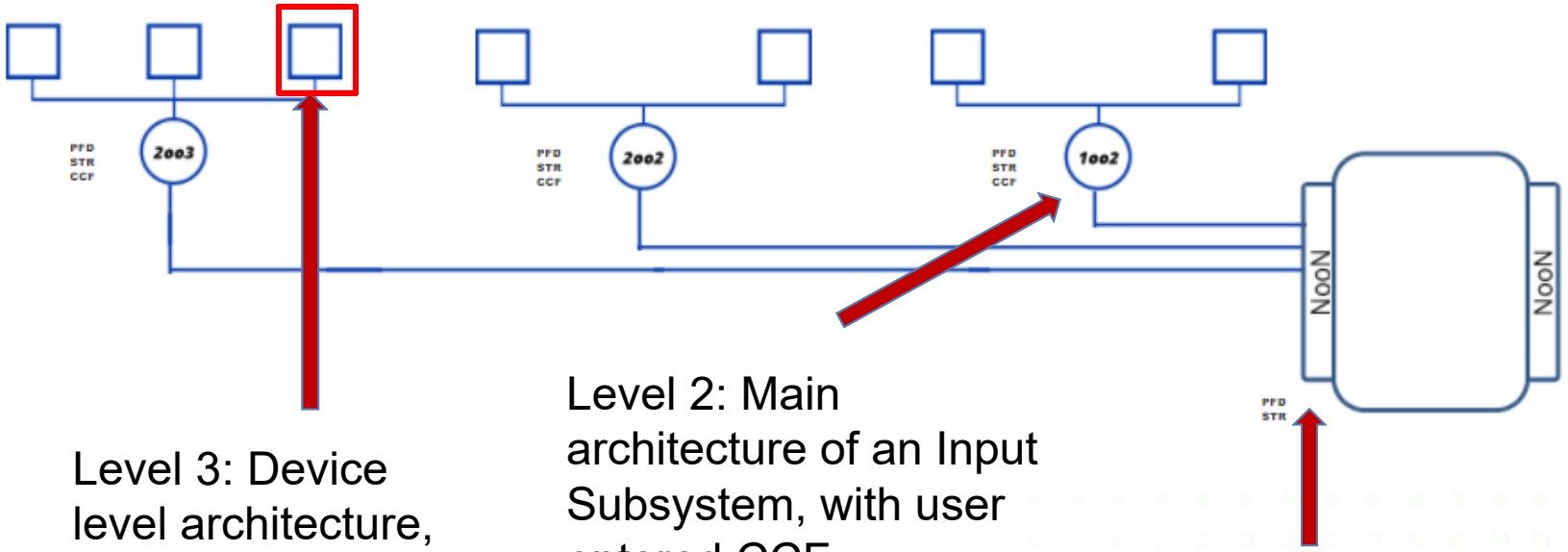
- If a single variable value is made up of multiple devices, use a **Complex Voting Architecture**
- All the devices for each separate value go in a single vertical channel

Common examples:

- Sensor Transmitter with a Signal Splitter, Trip Amp, or a Relay
- Pressure/Temperature compensated flow

Three levels of Input Architecture

Best Practice: Only use Level 3 if you must for the complexity of the function (some details will not show on the GUI)



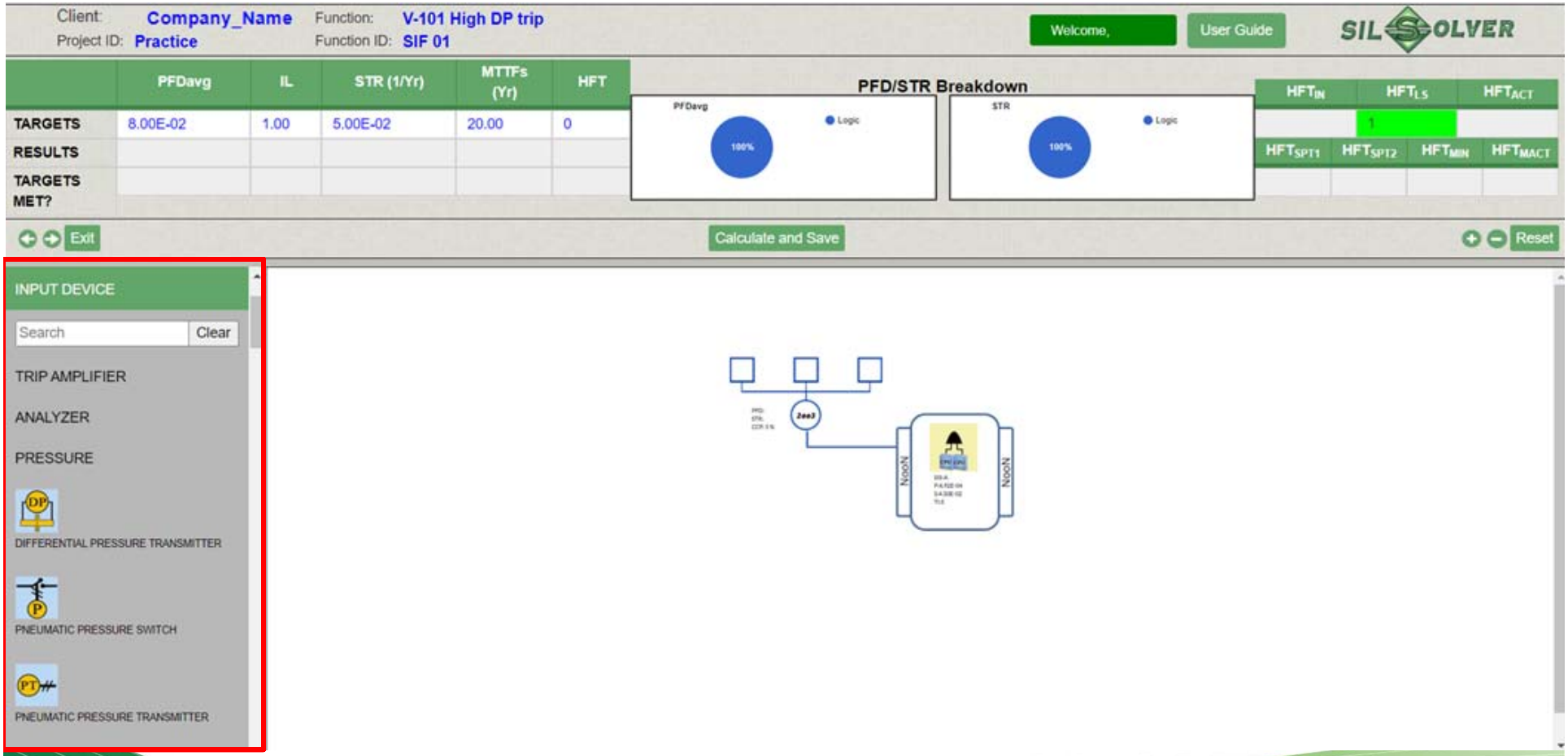
Level 3: Device level architecture, with fixed CCF from datasheet

Level 2: Main architecture of an Input Subsystem, with user entered CCF

Level 1: 1ooN or NooN **VOTING** between Input Subsystems, with no CCF

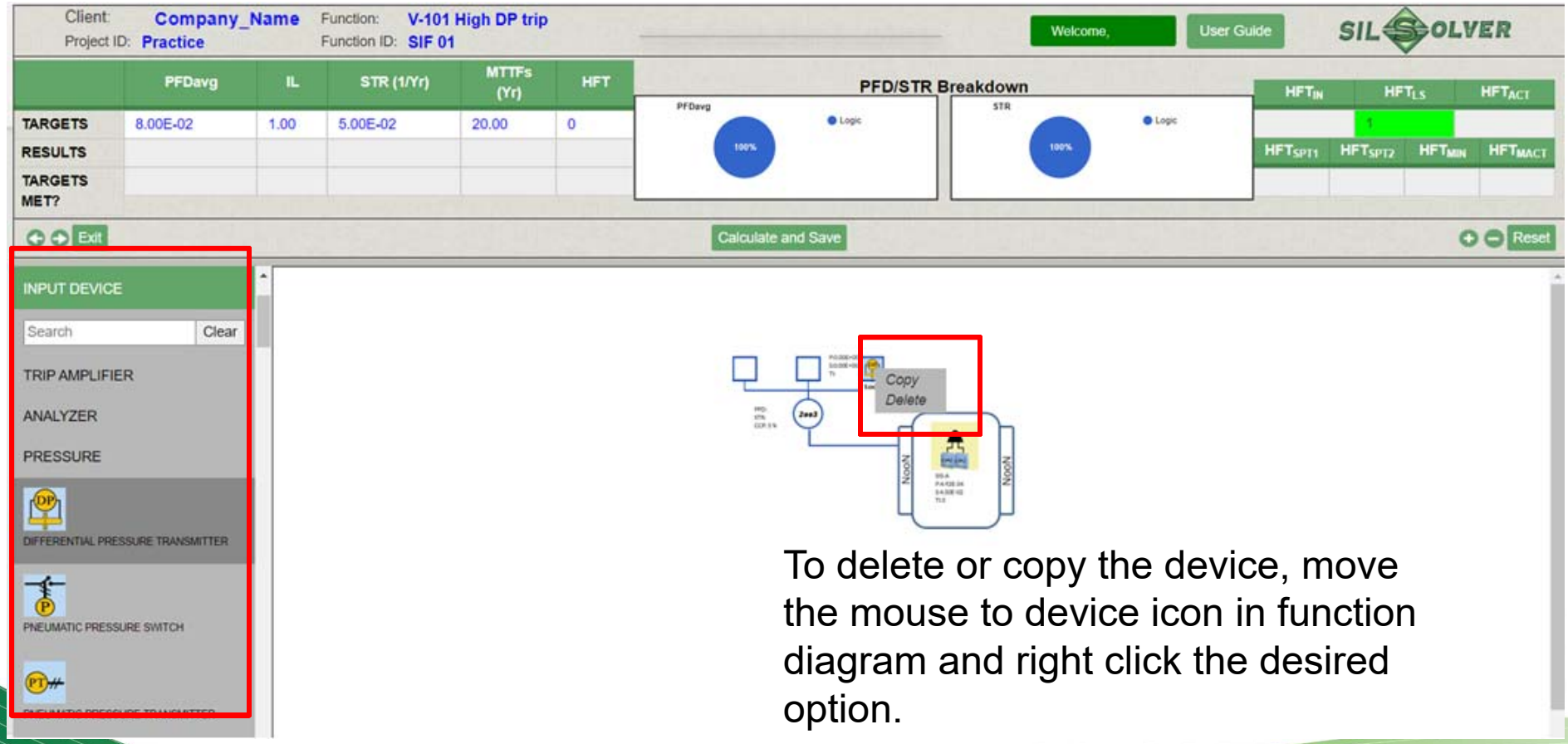
Picking Sensor Technology

Click “input device” to access to the list of device categories
Left-click the relevant category to access the list of devices technology



Selecting the Device

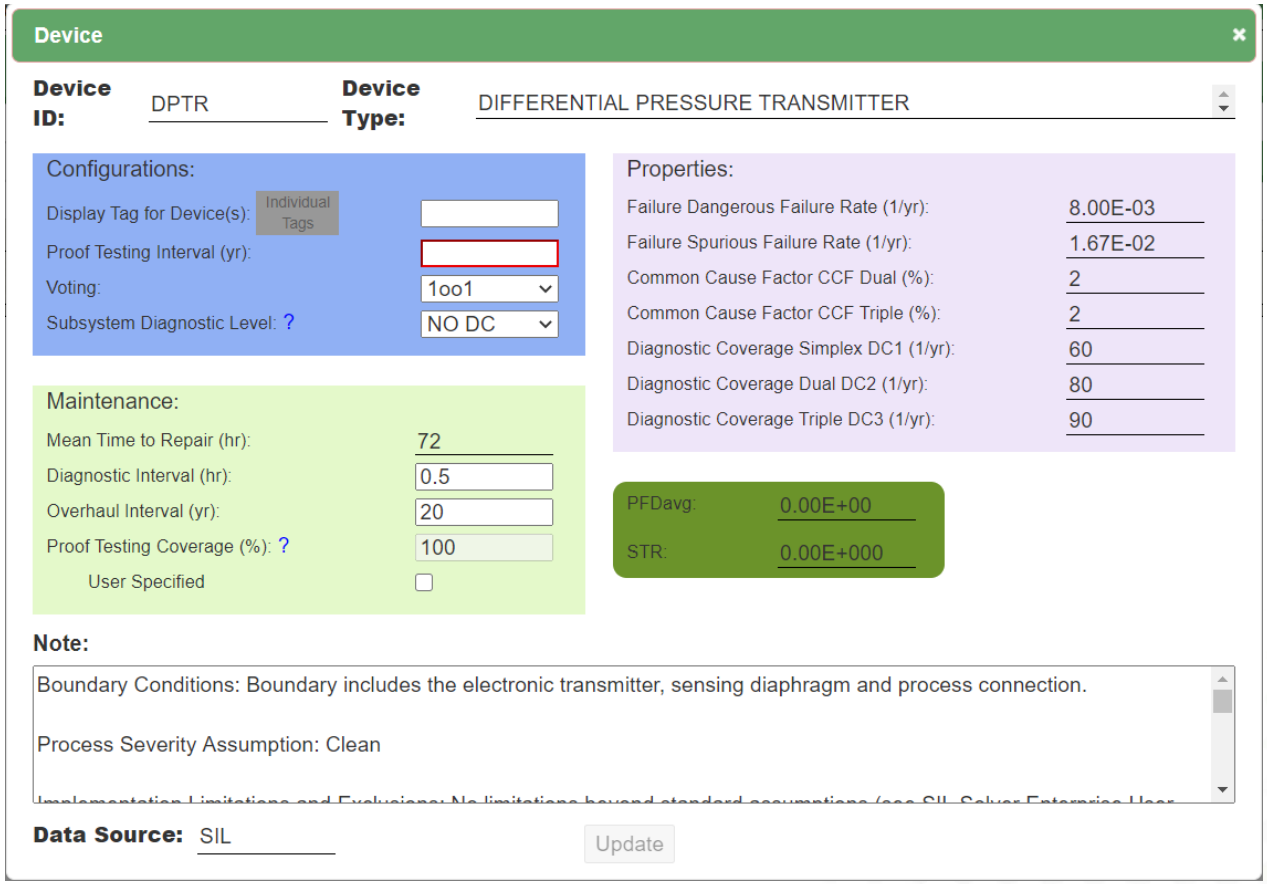
Scroll to the desired device
Left click device in list to copy (right-click to open datasheet – more later)
Left click in device box on diagram to add device to the input subsystem



To delete or copy the device, move the mouse to device icon in function diagram and right click the desired option.

Adding Device Details

White boxes are editable fields. Some are pre-populated



Filled In

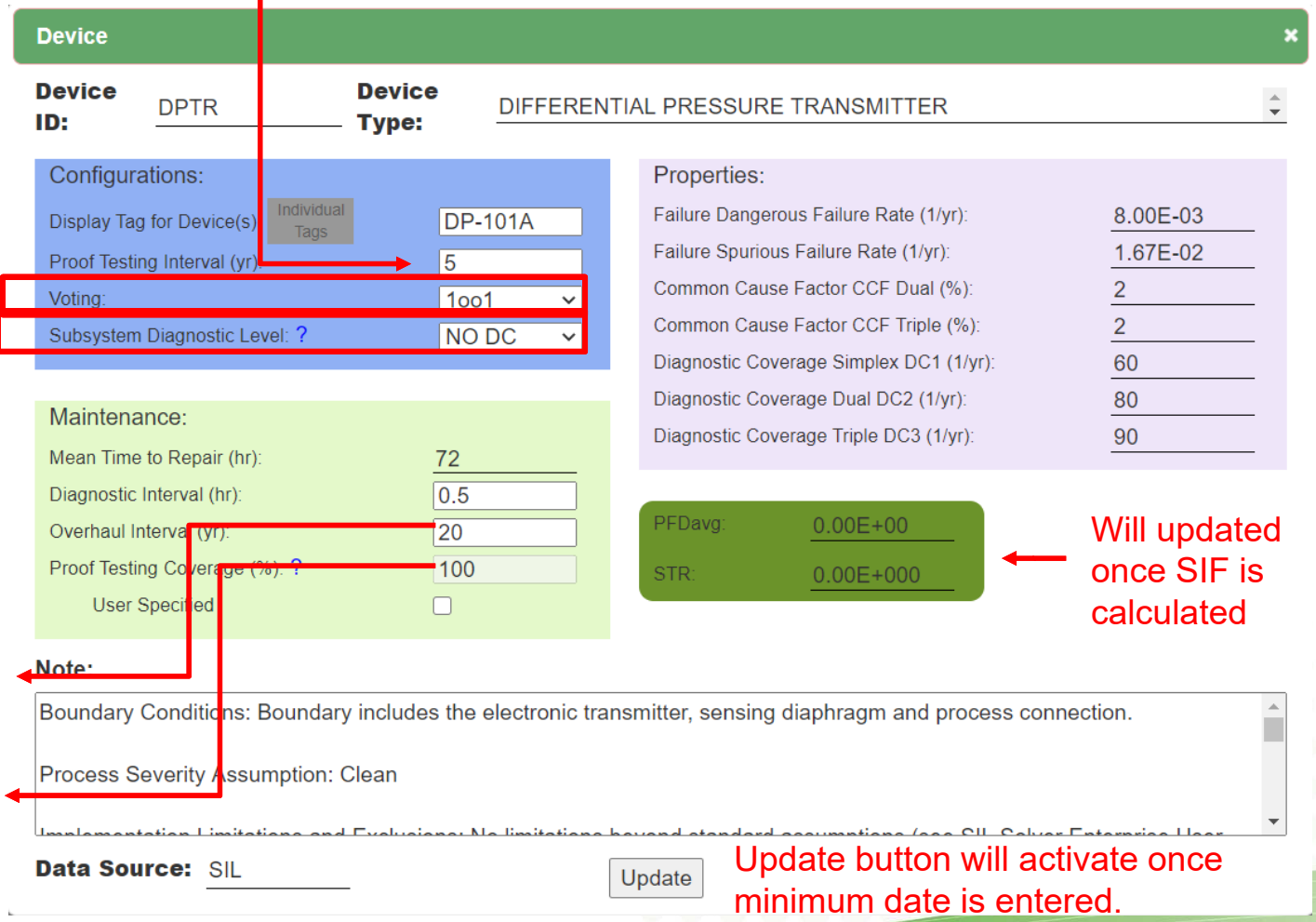
Test Interval is in years

Define Voting of one device. Use 1oo1 most of the time

Define Diagnostic Level that will be implemented

Default OI is 20Year

Default PTC is 100 %

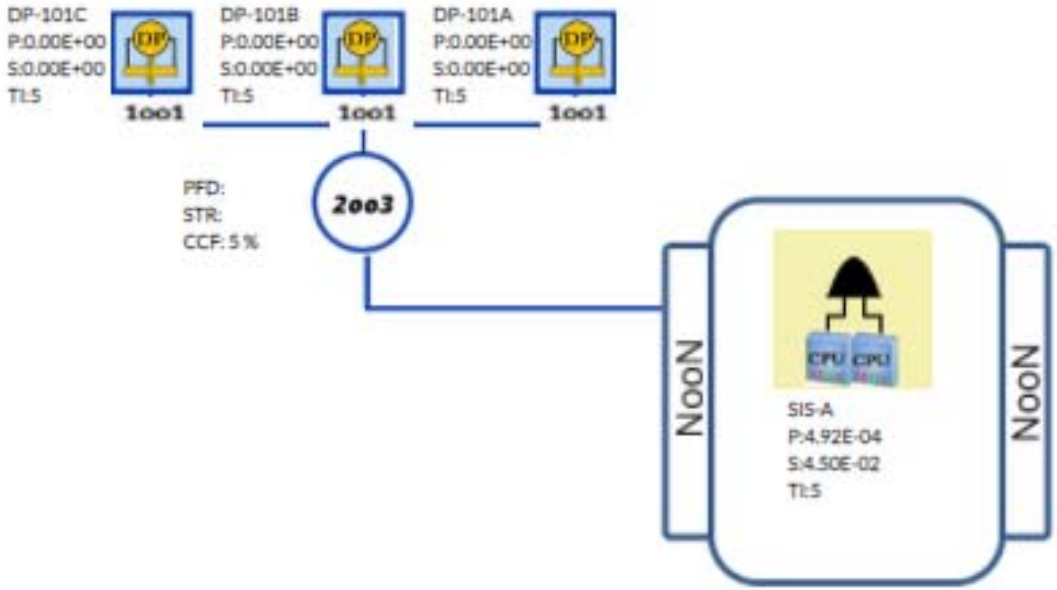


Will updated once SIF is calculated

Update button will activate once minimum date is entered.

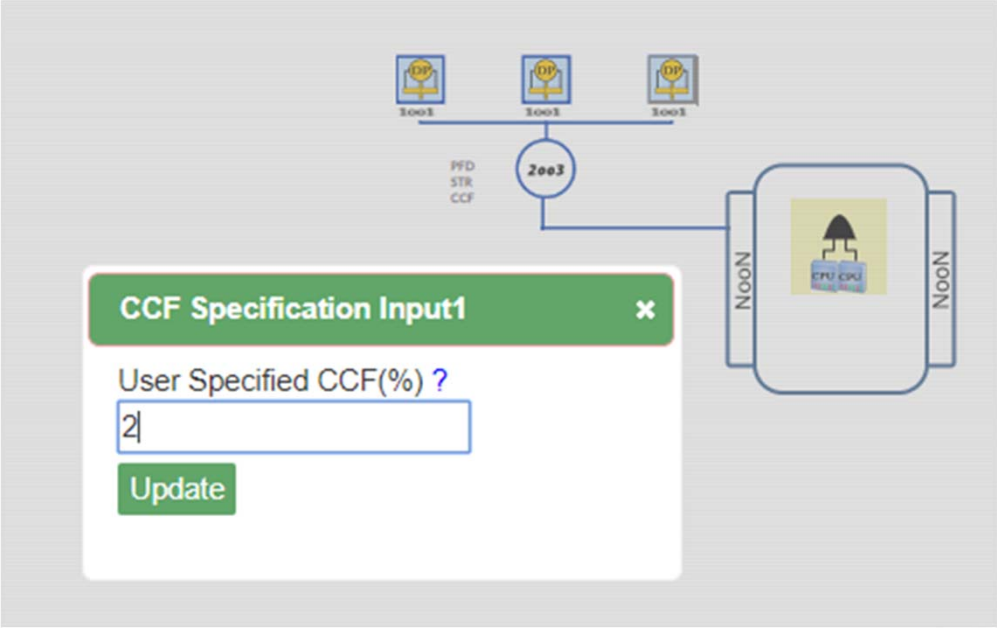
Completing the subsystem

1. Copy DP-101A Pressure transmitter
2. Paste DP pressure transmitter to each of box in the 2oo3 input configuration
3. Update the tags for DP-101B and DP-101C and any other parameters that were modified for DP-101A.



Adding Common Cause

- Left-click on the voting 2oo3 circle
- Update the default CCF value as needed (for example, 2%)
  Note: Recommended values for duplex and triplex architectures are shown in the device datasheet under “Properties”
- Click Update to close the dialog box



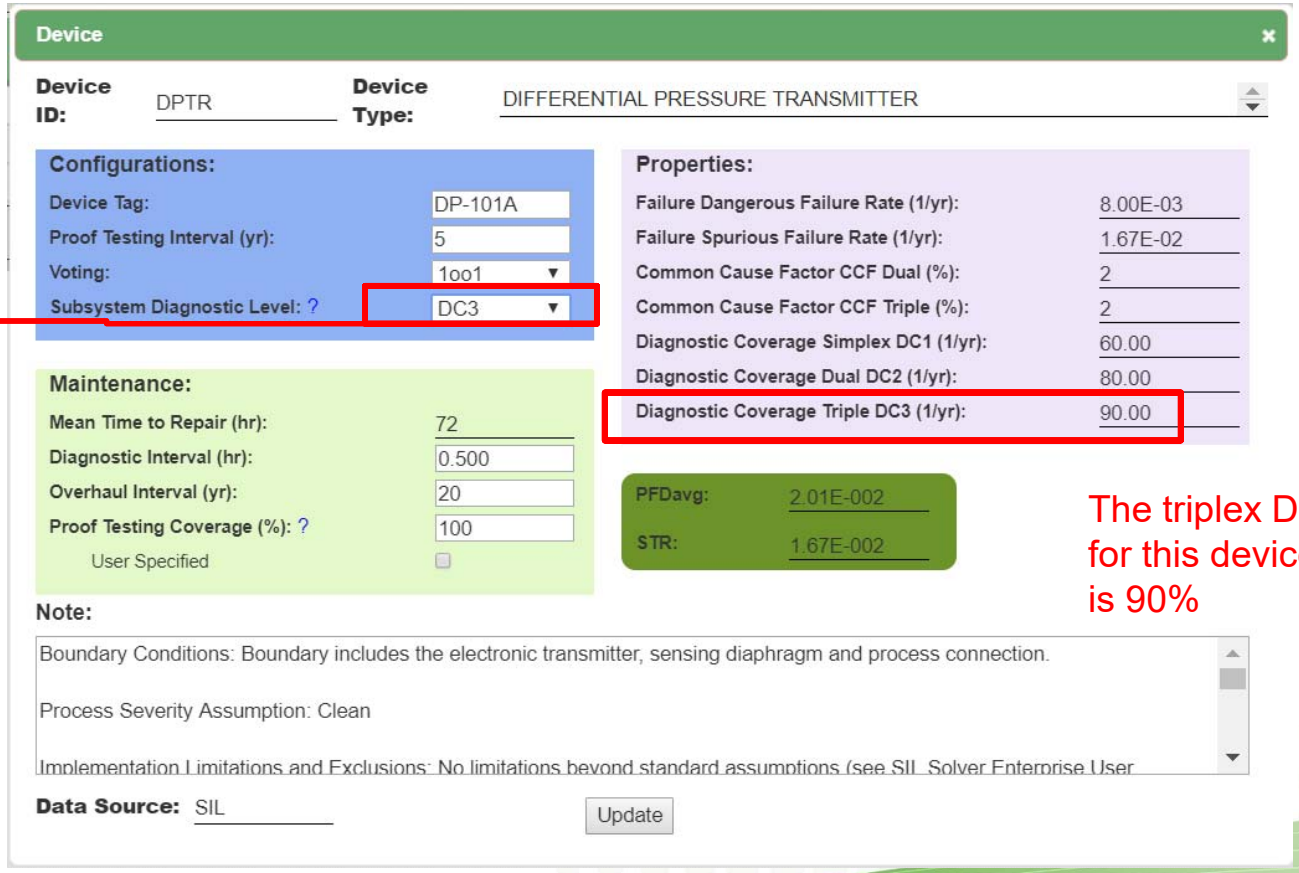
CCF is not used in non-redundant (i.e., 1oo1 or 2oo2) architectures

Note: When using diverse instrumentation in a redundant architecture, there might still be some CCF. A judgement based on the technology and installation details should be made.

2oo3D vs. 2oo3

- What if automated diagnostics is going to be used to take safe action on diagnosed failure?
- Enter each device and change the Diagnostic level to DC3 (diagnostic level for inter-comparison of 3 transmitters)
- Click Update to close dialog box

Define Diagnostic DC3 is used since 3 PTs are used for comparison. The DC used in 90%



The triplex DC for this device is 90%

FYI:
DC for other architectures

For all other input configurations with safe action on diagnosed failure, the general rule for the selection of Diagnostic level is as below:

1oo1D→ DC1 (Diagnostic Coverage Simplex)
1oo2D and 2oo2D→ DC2 (Diagnostic Coverage Dual)
1oo3D, 2oo3D and 3oo3D→ DC3(Diagnostic Coverage Triplicated)

May need to select a lower DC when diverse devices are used in the same voting.

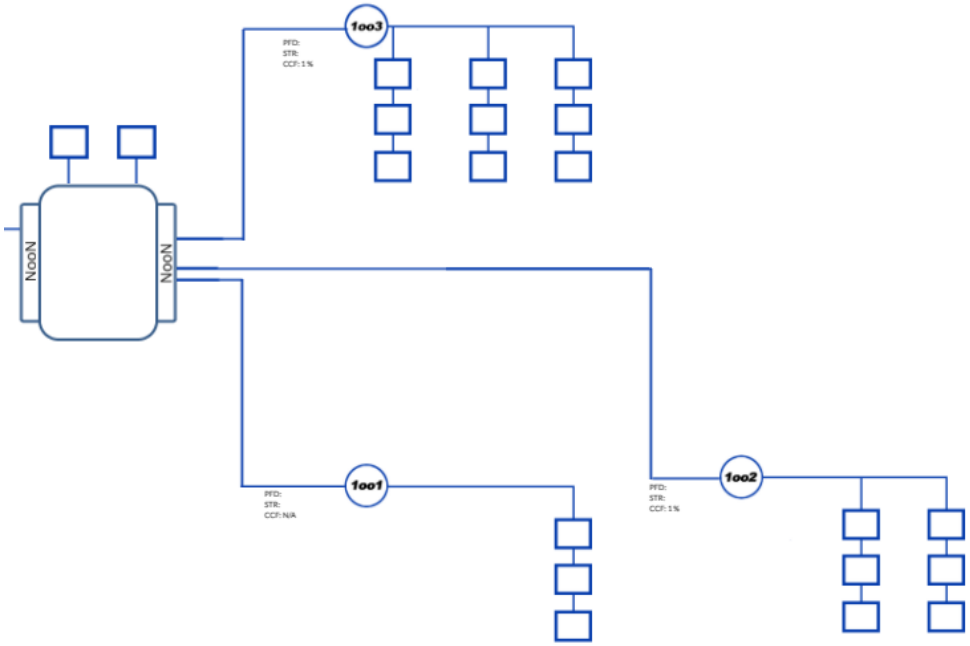
May select a higher DC when an external independent reading can be used for inter-comparison with the SIF sensor.

Reminder: Credit for diagnostics shouldn't be taken if the diagnostic result isn't going to be used to take prompt safe action, either automatically or manually, to address any risk gap caused by the failure.

Adding the rest of the system

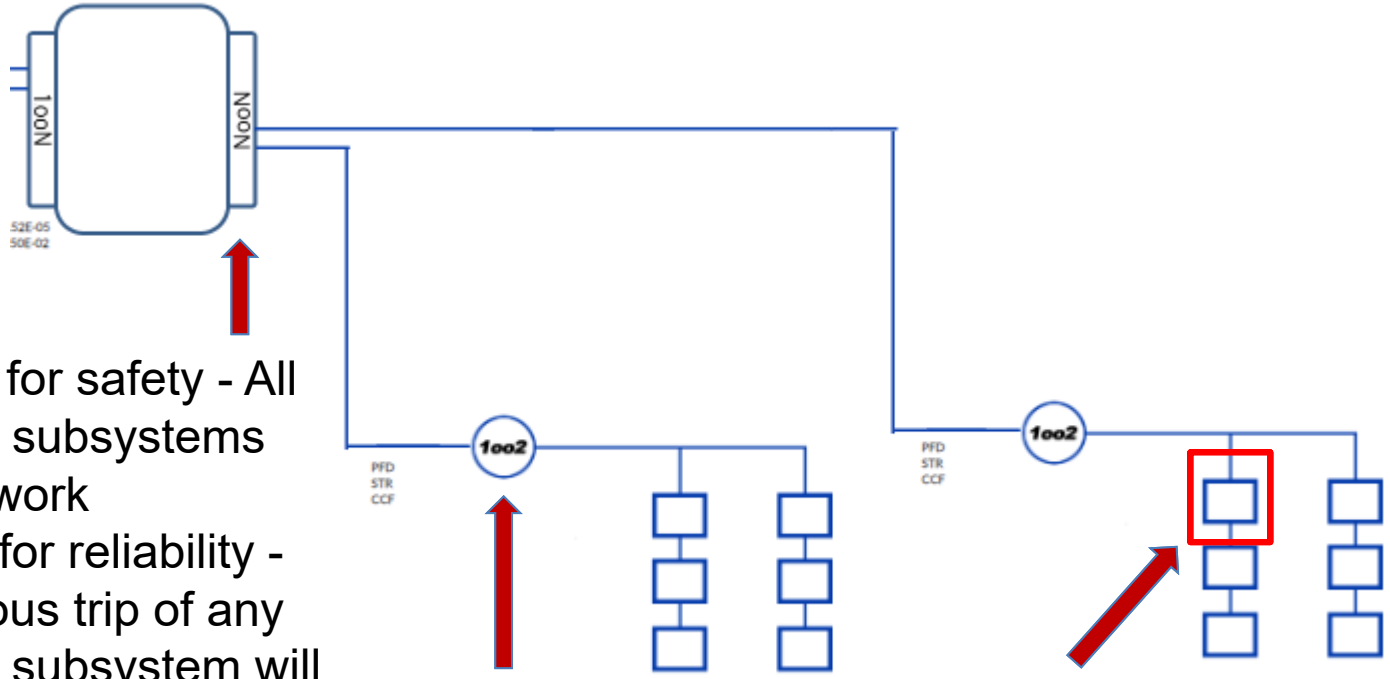
The support system and final actions are modelled in a similar way as the input.

1. Select the action configuration
2. Select the action device(s)
3. Specify relevant parameters



Two configurable levels of Action Architecture

Best Practice: To show the most information on the GUI, only use Level 2 if you must for the complexity of the function.



FIXED:

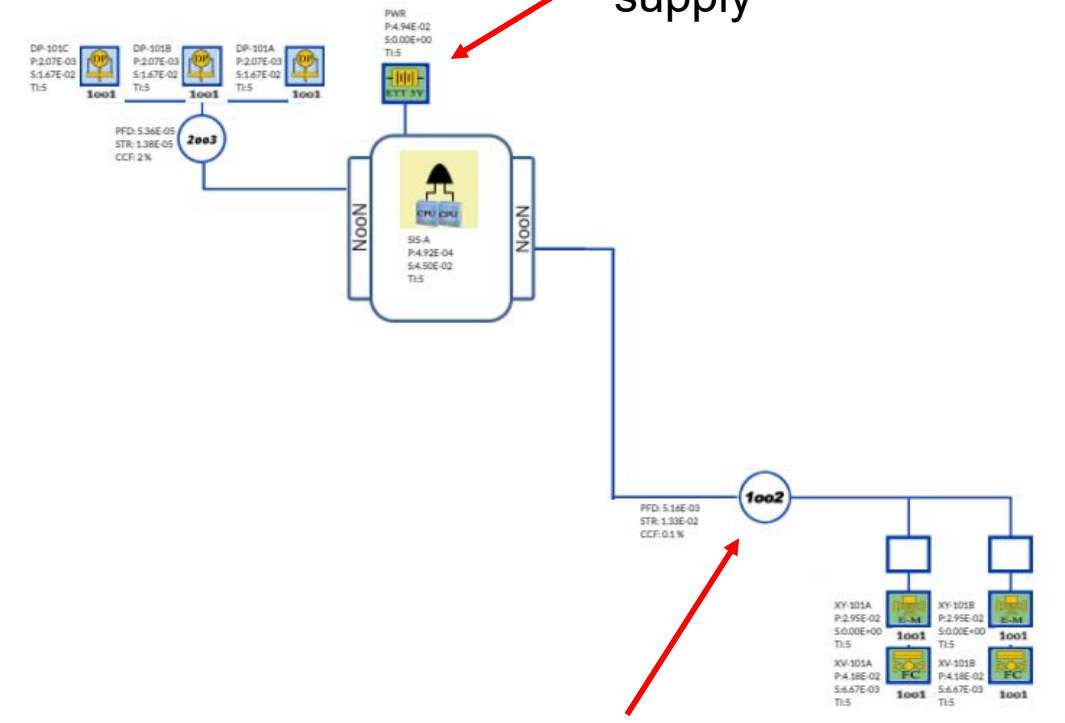
- NooN for safety - All action subsystems must work
- 1ooN for reliability - Spurious trip of any action subsystem will cause an operational problem

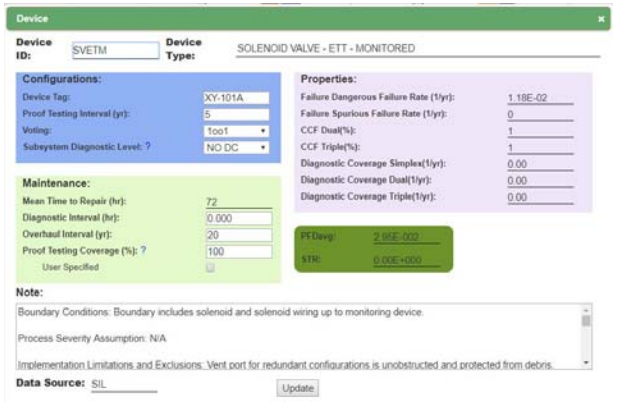
Level 1: Main architecture of an Action Subsystem, with user entered CCF

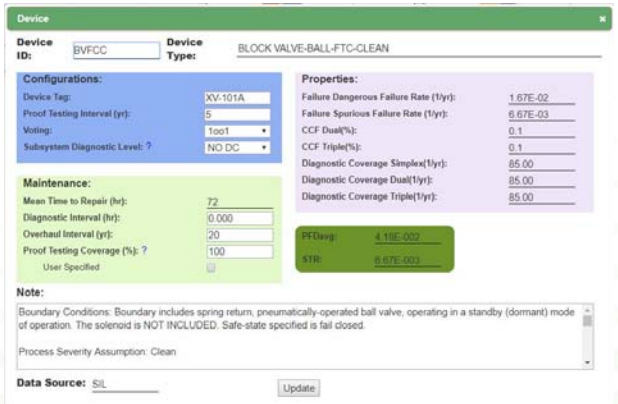
Level 2: Device level architecture, with fixed CCF from datasheet

Adding valves, solenoids, and support system

Energy supply

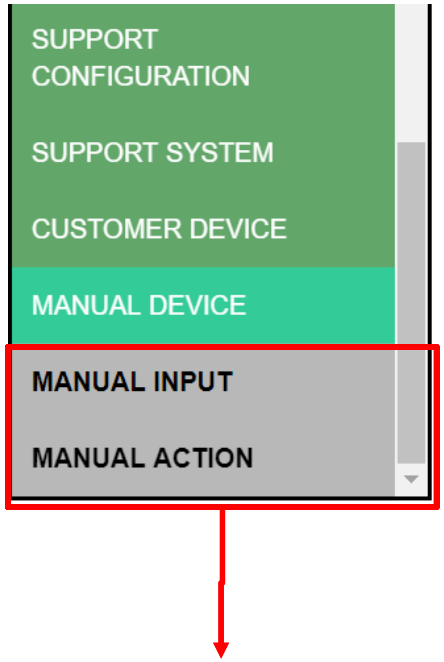






Don’t forget to update CCF

What if the design has a complicated “black box” subsystem?



Click to add field to GUI

Most commonly used for complex designs where there is a complicated subsystem in the design that is evaluated using an advanced method such as FTA

SIL Solver® allows for a MANUAL ACTION subsystem and a MANUAL INPUT subsystem

THESE ARE NOT POPULATED LIKE NORMAL DEVICES

The PFDavg and STR contributions for these subsystems are entered directly into the tool

The performance of these subsystems are additive to the overall PFD and STR analysis

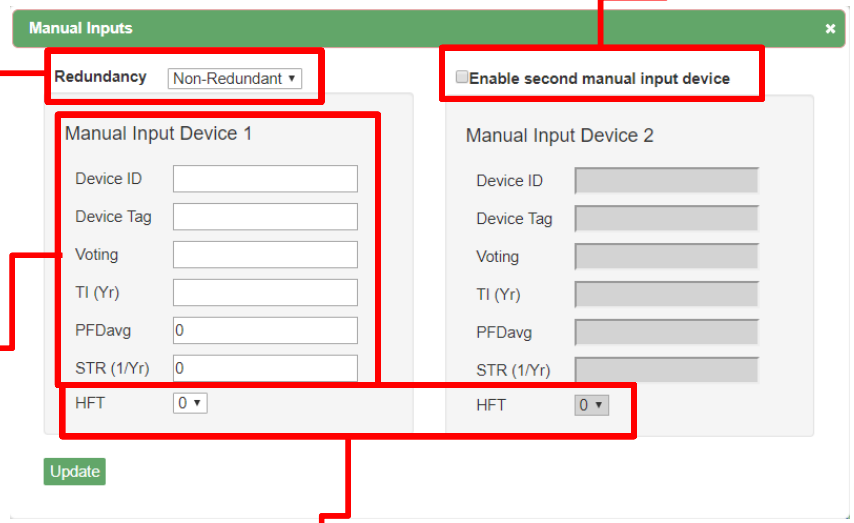
Manual Inputs

The user can enter two parts of a Manual Input analysis:

Check to allow entry of the second Manual Input

If two are used, the user must define whether they are redundant to each other (i.e., EITHER subsystem working will allow the overall Manual Input to work) or non-redundant (i.e., BOTH parts must work for the overall Manual Input to work

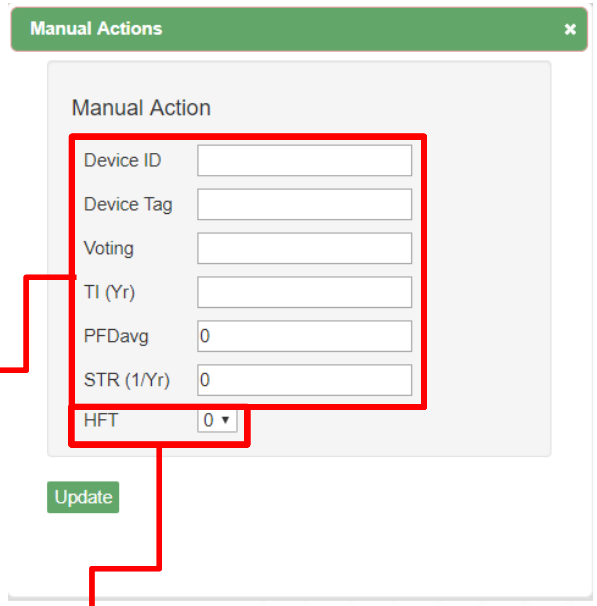
DeviceID, Tag, voting architecture and TI are entered for completeness of reporting. The PFDavg and STR are entered directly for each portion of the Manual Input



The user selects the Hardware Fault Tolerance value appropriate for each part of the Manual Input

Manual Action

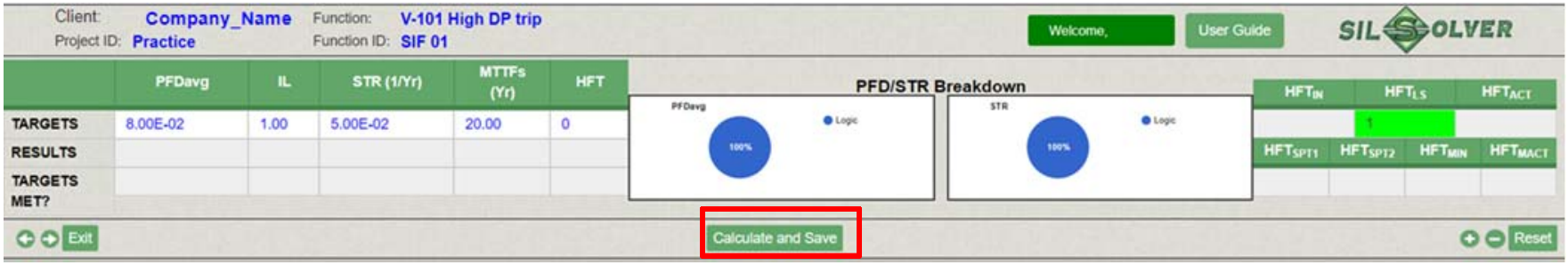
DeviceID, Tag, voting architecture and TI are entered for completeness of reporting. The PFDavg and STR are entered directly for each portion of the Manual Input



User enters Manual Action HFT Value

Ready to Calculate?

All devices entered, filled out, and CCF added?
Click the “Calculate and Save” button

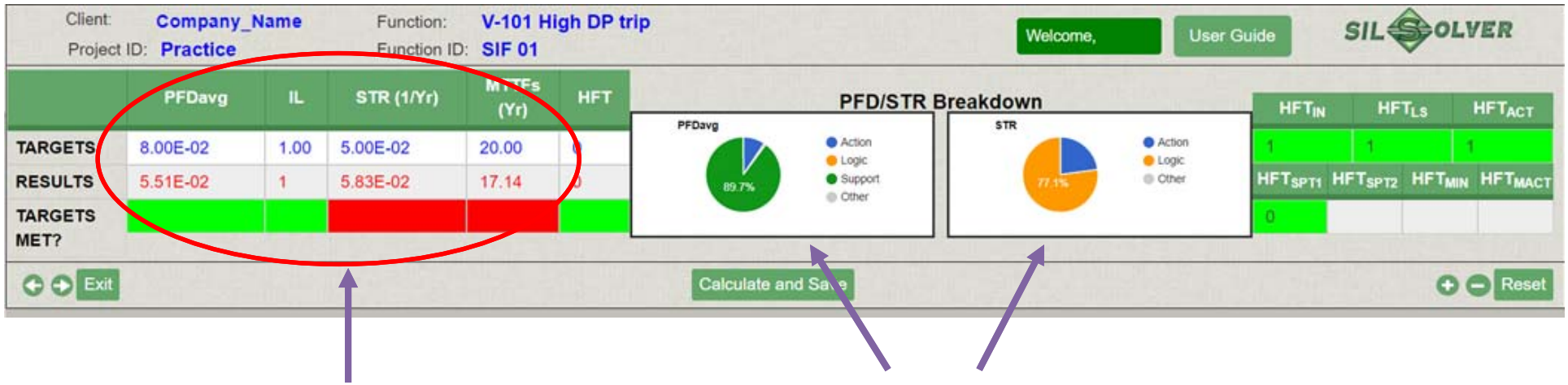


Note any **ERRORS** or Warnings that are generated during the calculation:

ERRORS: A problem exists in GUI or devie configuration that will make the calculated results INCORRECT

Warning: A value is missing from the configuration that may or may not be a technical issue, depending on the overall design

Are PFDavg and STR good enough?



Numerical results and red-green pass-fail indicator on top left of GUI and most SIF reports

Graphical Charts provide information on which components are dominating PFDavg and STR

If necessary, modify design until performance targets are achieved.

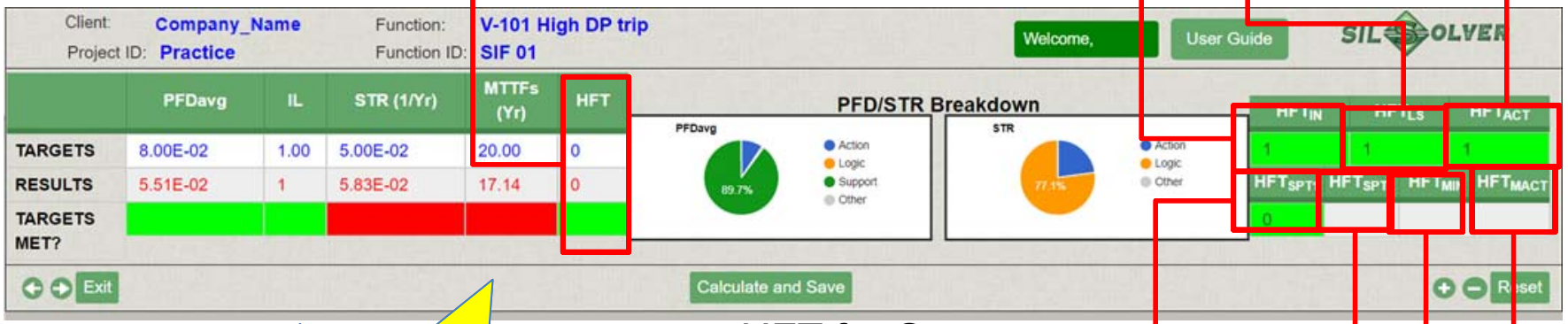
Don't forget Hardware Fault Tolerance (HFT)

HFT Target and Overall HFT Result

HFT for Logic Solver

HFT for Action(s)

HFT for Input(s)



HFT for Support System 1

HFT for Support System 2

HFT for Manual Input

HFT for Manual Action

Overall HFT result is the minimum HFT out of the seven main subsystems (see far right side of GUI) for those subsystems that are configured for use in that architecture

HFT for Input and Action Subsystems

The HFT for each field device box (MooN) is determined by the selected architecture within that box as below.

Architecture(s)	HFT = N - M
1oo1, 1oo1D	0
1oo2, 1oo2D	1
2oo2, 2oo2D	0
1oo3, 1oo3D	2
2oo3, 2oo3D	1
3oo3, 3oo3D	0
2oo4, 2oo4D	2
HFAT/HPATD (unused for LS, but used for some action devices)	1

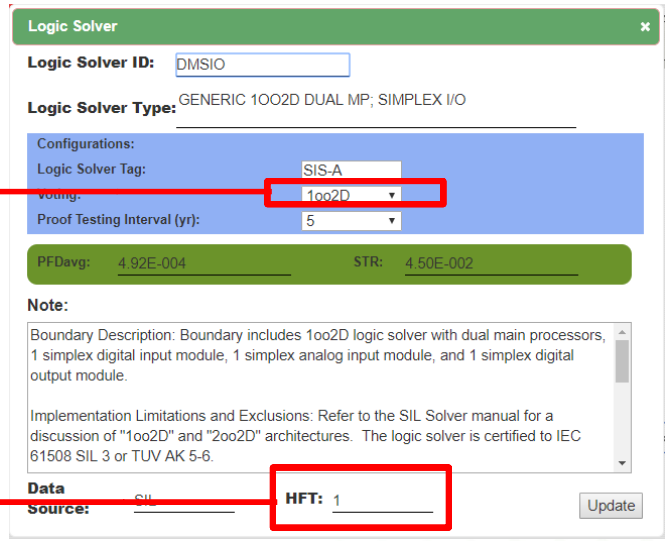
The results of the individual device boxes are combined based on the mid-level architecture.

HFT for Logic Solver

The HFT value for the logic solver is based on the technology and the selected architecture. The resulting HFT value for the logic solver is shown on the logic solver data sheet and on the GUI as below.

In this case, architecture is 1oo2D

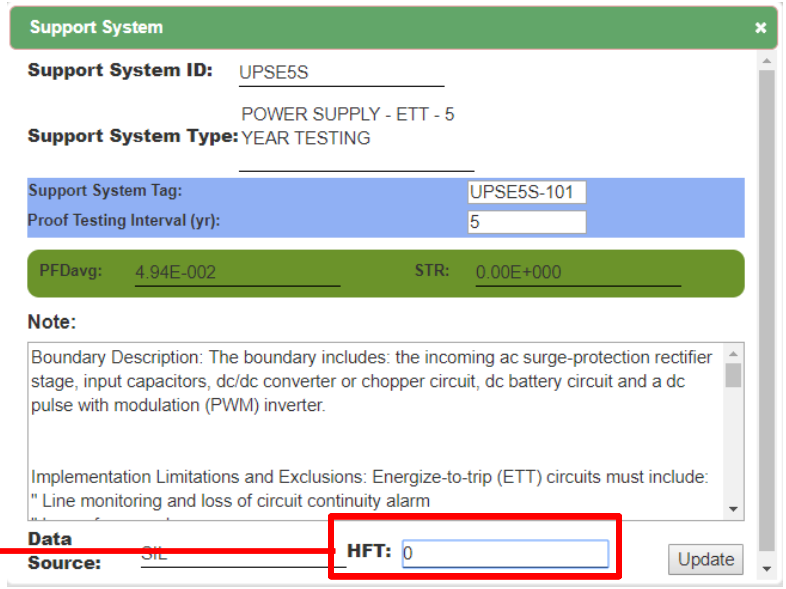
Logic Solver HFT Value



Default value is 0 when importing a logic solver that is not in the current SIL Solver logic solver datasheet.

HFT for Support System

The HFT value for the support system is fixed and shown on the support system data sheet and on the GUI as below.

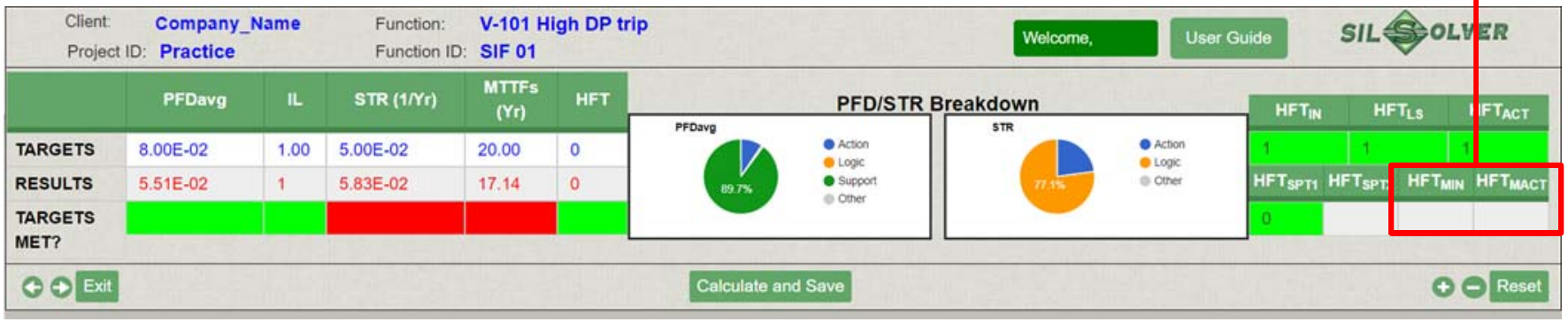


Support System HFT Value

Default value is 0 when importing support systems that are not in the current SIL Solver support system datasheet.

HFT Results for Manual Input and Manual Action

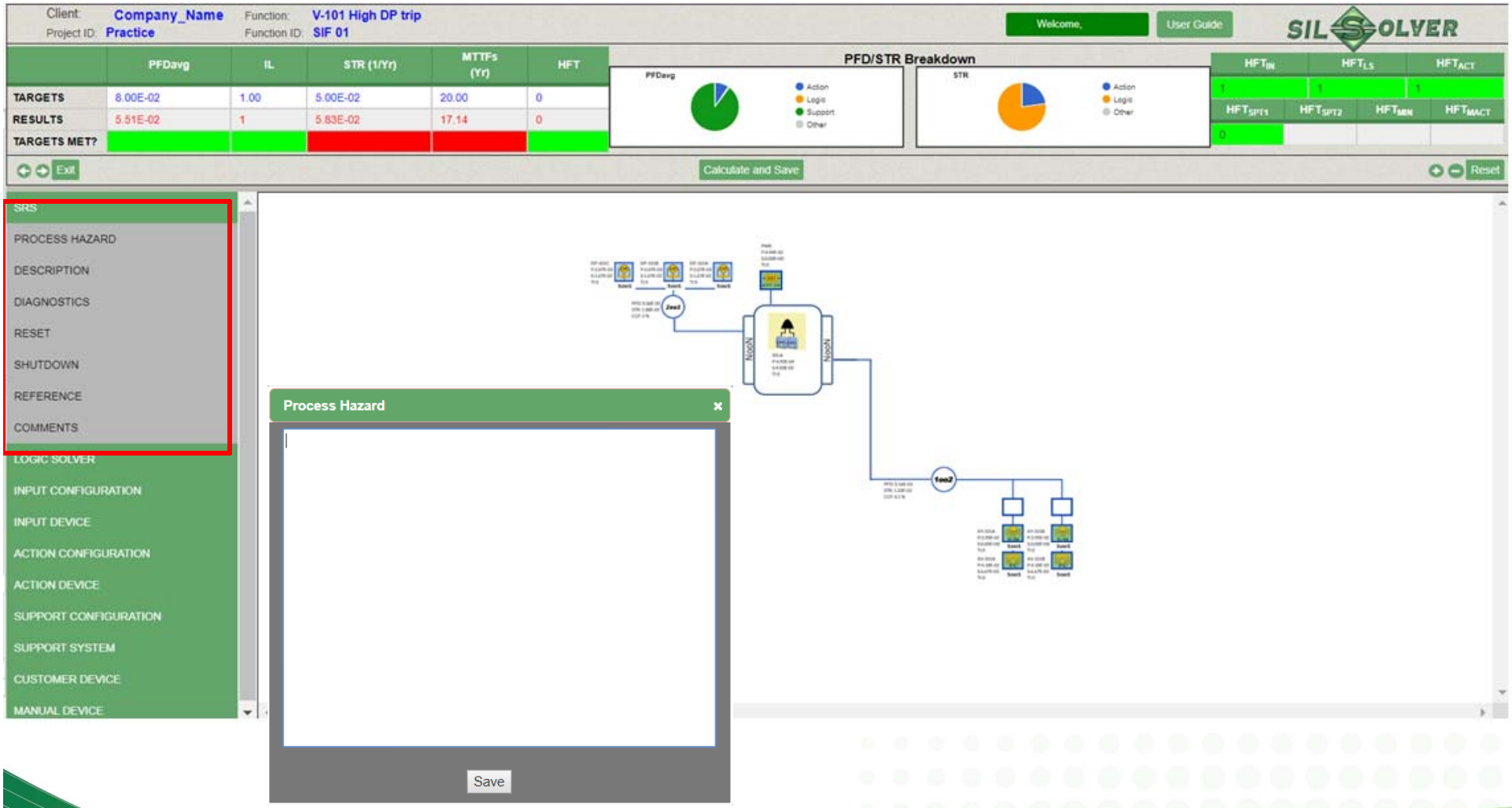
HFT Results from Manual Input and Manual Action entries



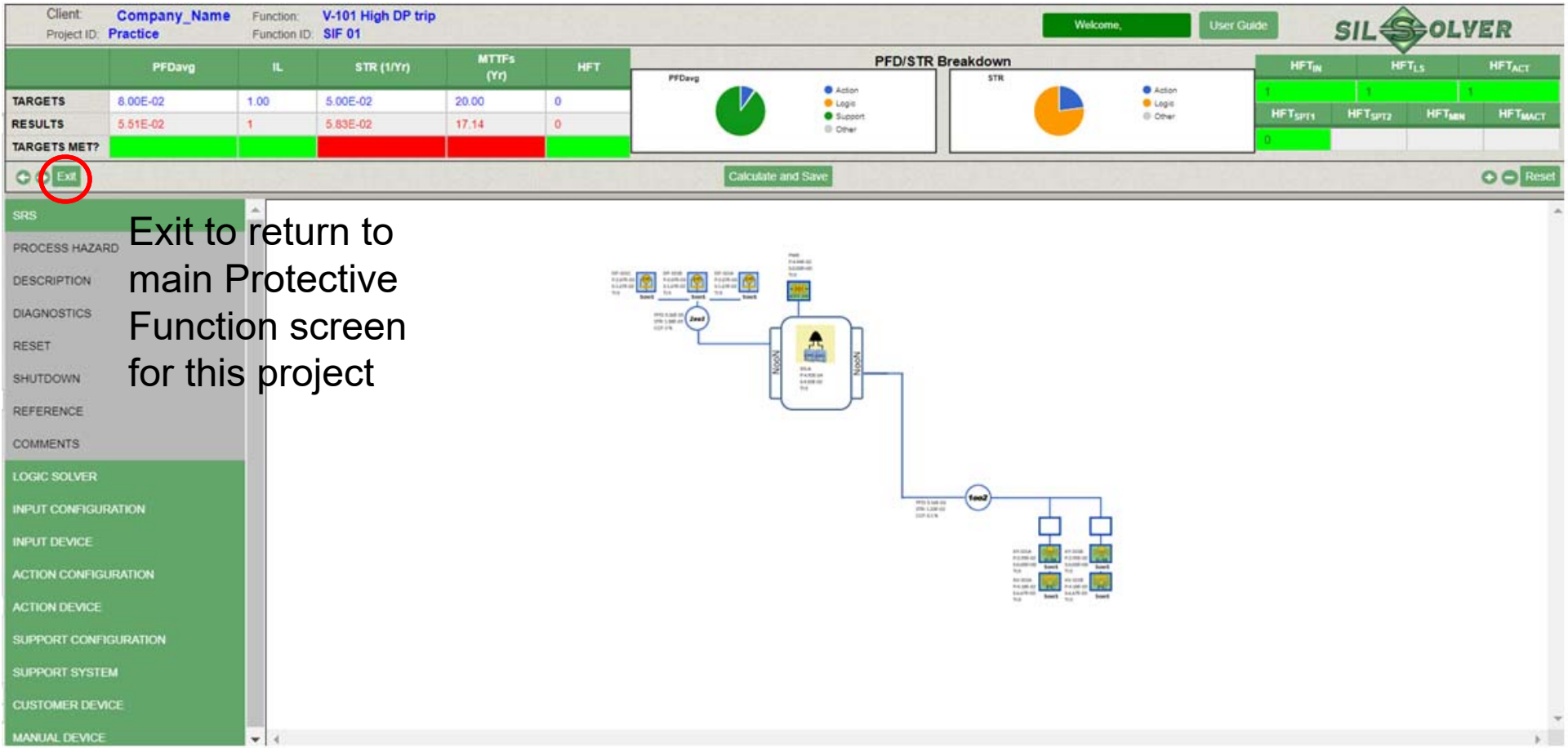
Is that all?

- The SIL Calculation is performed within a context of standard SIL evaluation assumptions, such as
  - Sufficient independence exists between the SIF and other functions used in the hazard case the SIF is designed for
  - Functional safety management program meets ISA61511-1 requirements
- The documentation of the SIL calculation should include sufficient SRS information to provide this context

SRS Info


Client: Company_Name
Project ID: Practice
Function: V-101 High DP trip
Function ID: SIF 01
Welcome,
User Guide
SILSOLVER
PFDavg
IL
STR (1/Yr)
MTTFs (Yr)
HFT
TARGETS 8.00E-02 1.00 5.00E-02 20.00 0
RESULTS 5.51E-02 1 5.83E-02 17.14 0
TARGETS MET?
PFD/STR Breakdown
Action
Logic
Support
Other
HFTIN
HFTLS
HFTACT
HFTSPT1
HFTSPT2
HFTMIN
HFTMACT
Exit
Calculate and Save
Reset
SRS
PROCESS HAZARD
DESCRIPTION
DIAGNOSTICS
RESET
SHUTDOWN
REFERENCE
COMMENTS
LOGIC SOLVER
INPUT CONFIGURATION
INPUT DEVICE
ACTION CONFIGURATION
ACTION DEVICE
SUPPORT CONFIGURATION
SUPPORT SYSTEM
CUSTOMER DEVICE
MANUAL DEVICE
Process Hazard
Save

Done with SIF 01

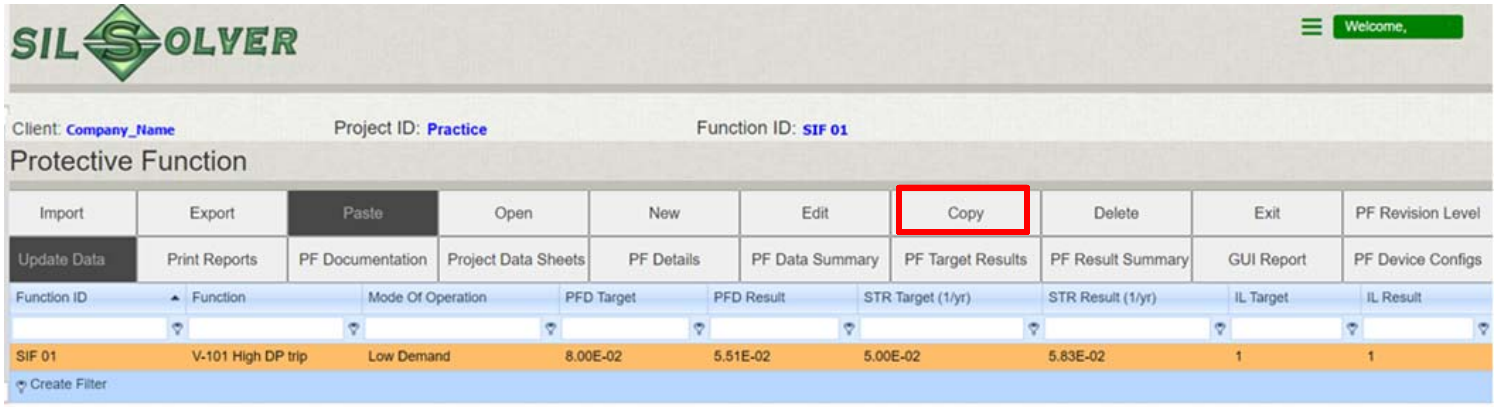


Exit to return to main Protective Function screen for this project

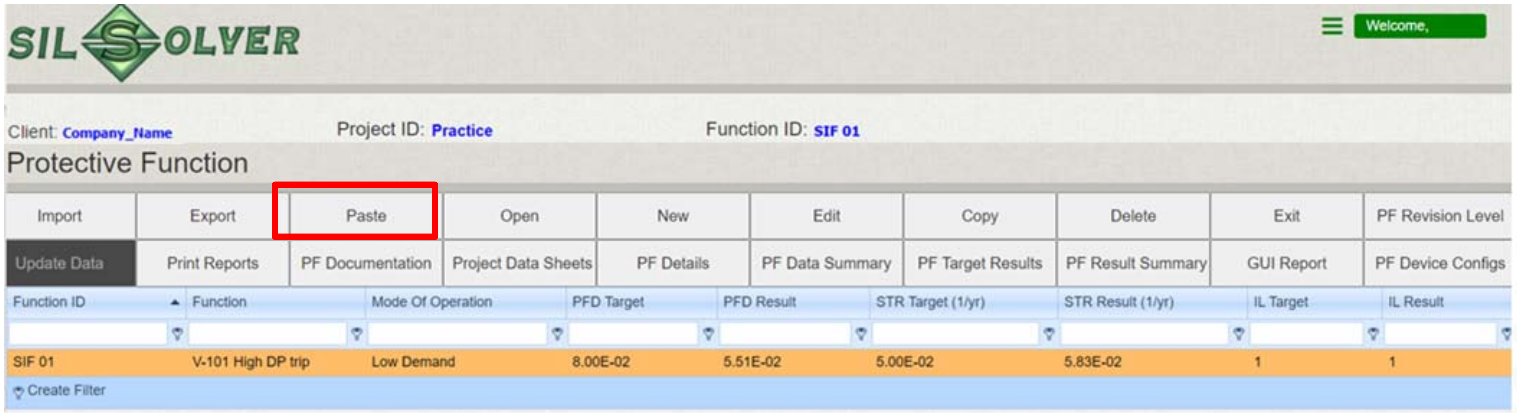
Second Function

- This project includes V-102 as well
- V-102 has an analogous protective function, SIF 02
- Key difference, SIF 02 uses a single pressure transmitter as the third device, instead of a DP
- Tags: DP-102A/B, PT-102, XV/XY-102A/B

Copy SIF 01



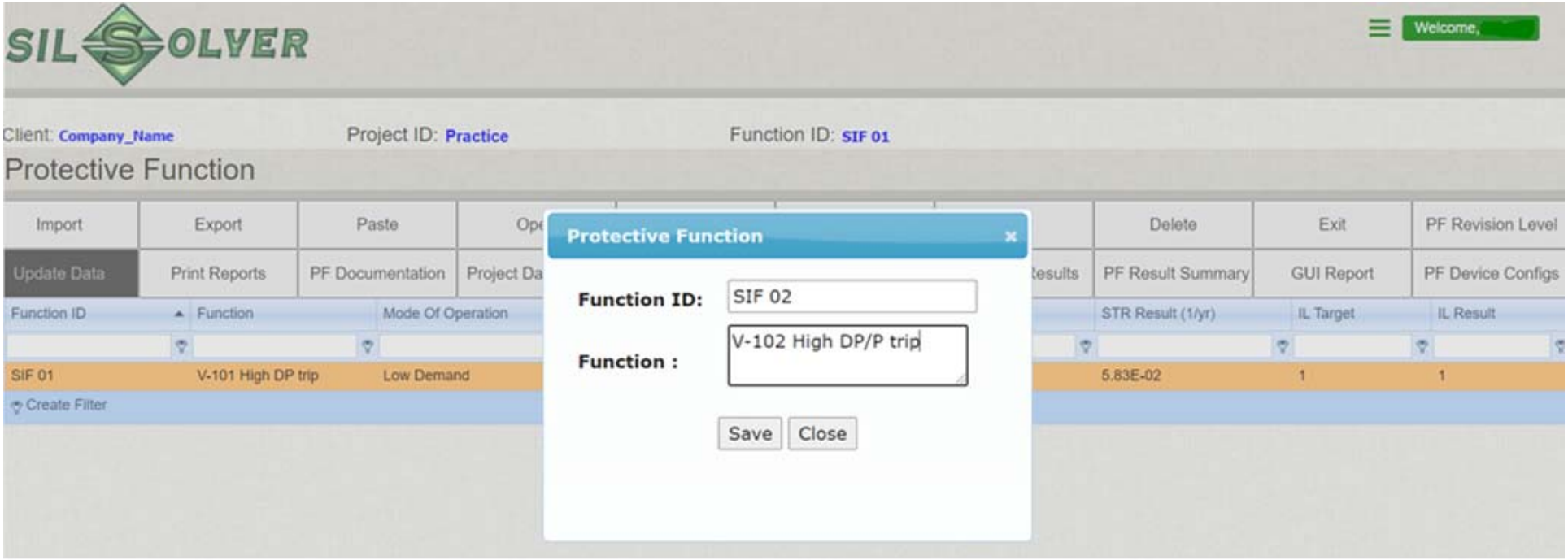
From the main Protective Function page, selecting the function to be copied and clicking the Copy button…



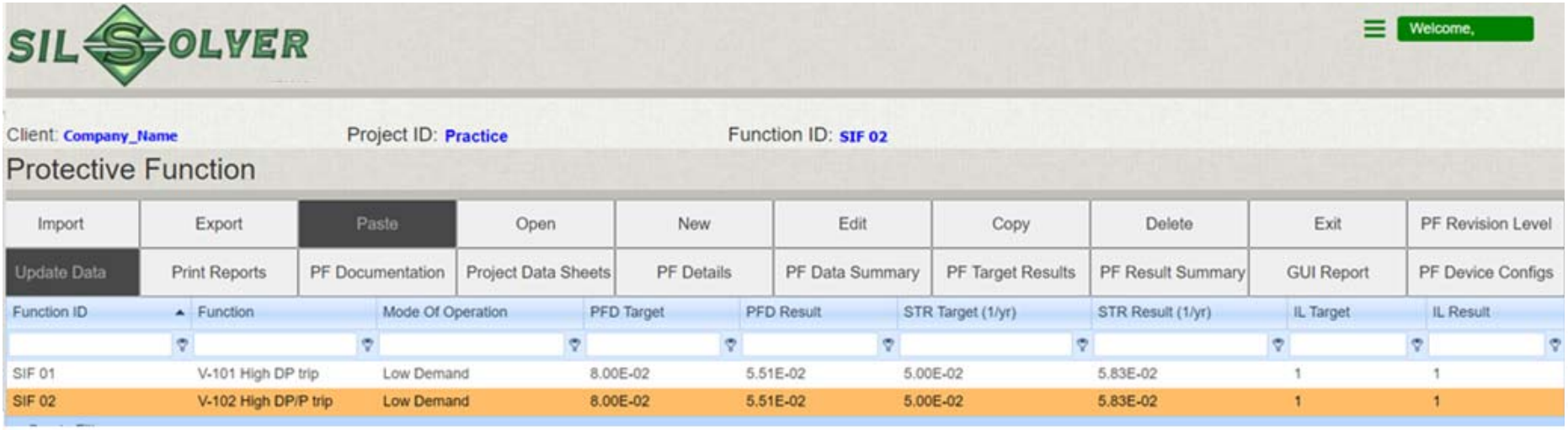
Causes the Paste button to activate…

Create SIF 02

Clicking the Paste button opens the dialog box to enter the new function ID and description



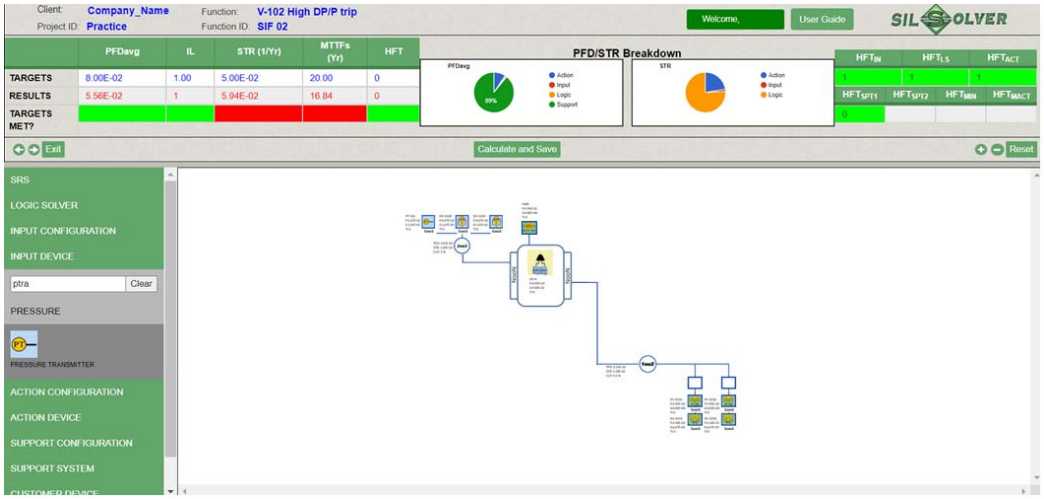
Success!

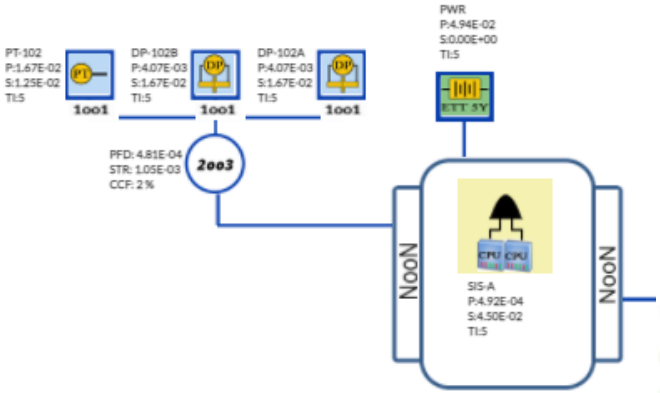


Select and Open the new function
Update tag ID fields for all devices that are the same

Modeling diverse sensors

1. Delete the third DP sensor
2. Copy General Pressure transmitter
3. Paste General pressure transmitter to the last box in the 2oo3 input configuration
4. Change Diagnostic level to DC2 for the two DP pressure transmitters and keep the General PT Diagnostic level as NO DC (no device to compare with).



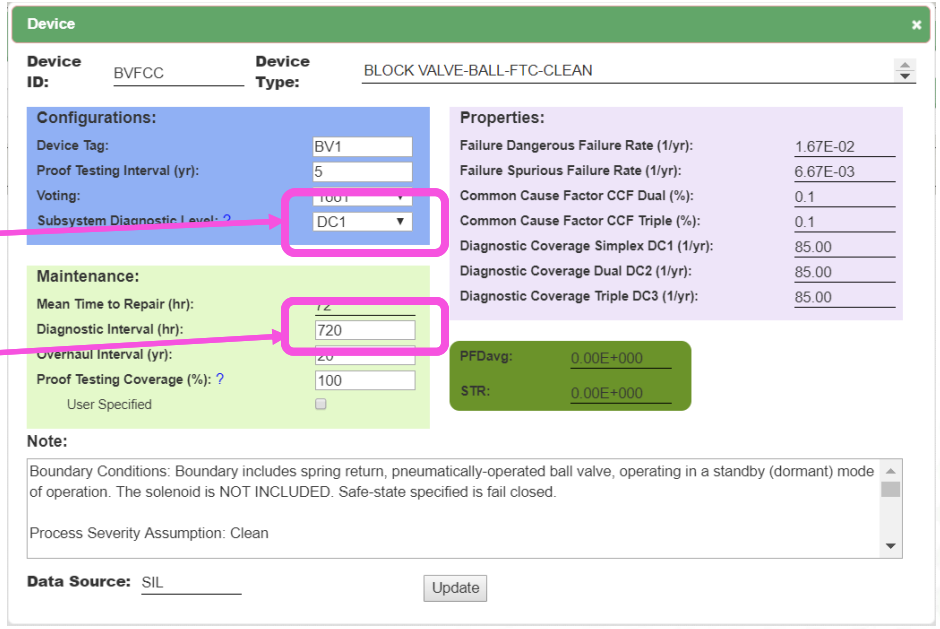


Partial Stroke Testing of Valves

- For valves, the DC selection can be used to model partial stroke testing

1. Set the diagnostic level to DC1

2. Set the diagnostic interval to partial stroke testing interval



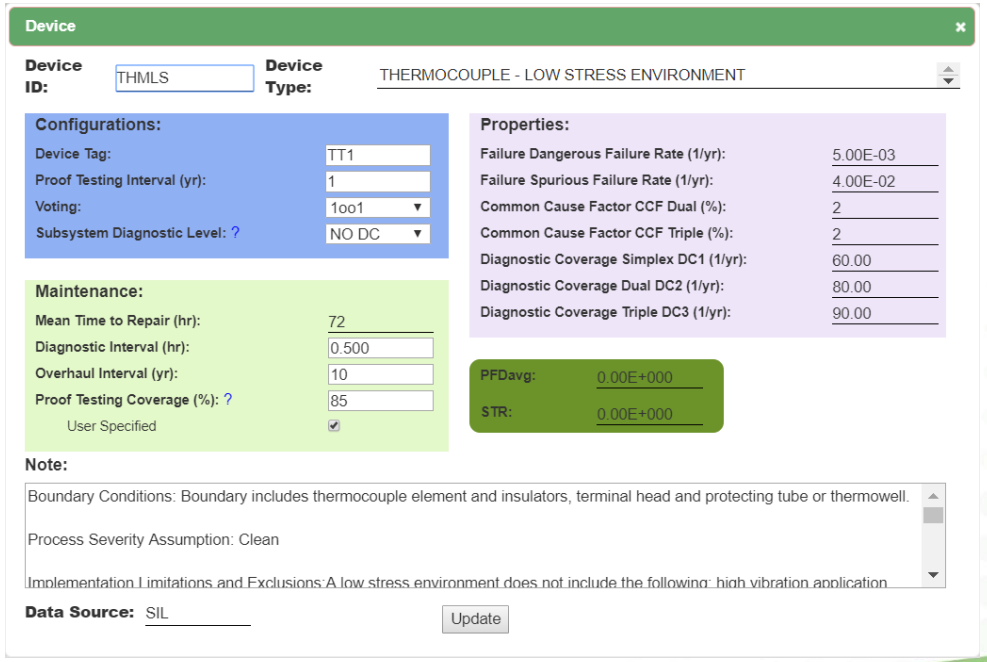
Both fields must be configured for correct use of equation

Partial Interim Testing of Sensors

- Sometimes an imperfect test is performed on a sensor at a shorter interval, with a 100% proof test (or complete replacement) performed at a longer interval
- Use the Proof Test coverage and Overhaul interval to model this

Example:
Sensor installation with an 85% test performed annually with 100% test or full replacement done every 10 years

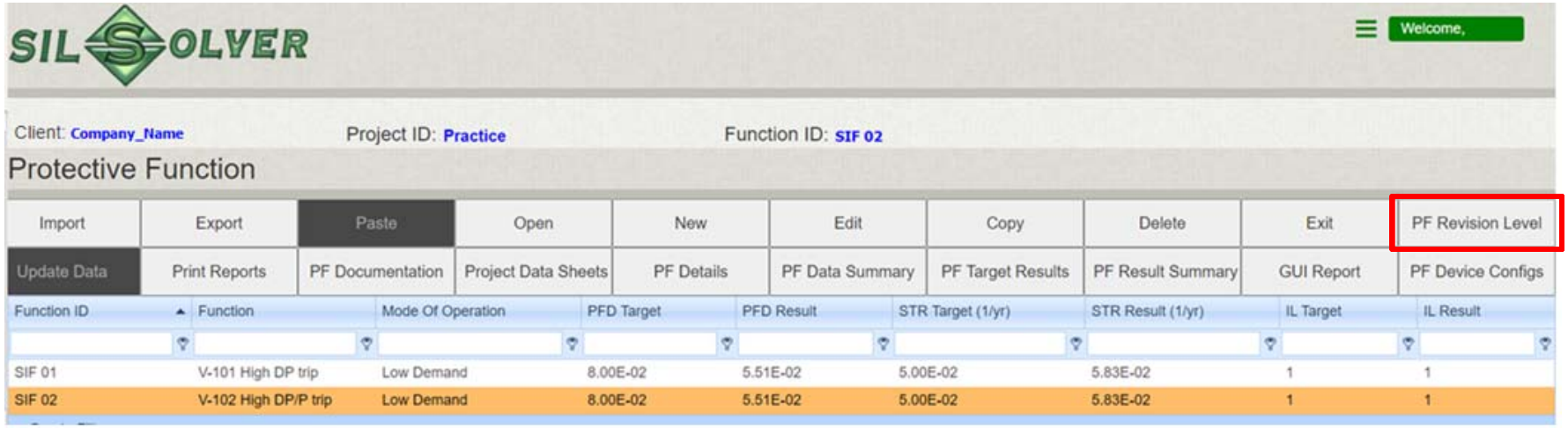
Both fields must be configured for correct use of equation

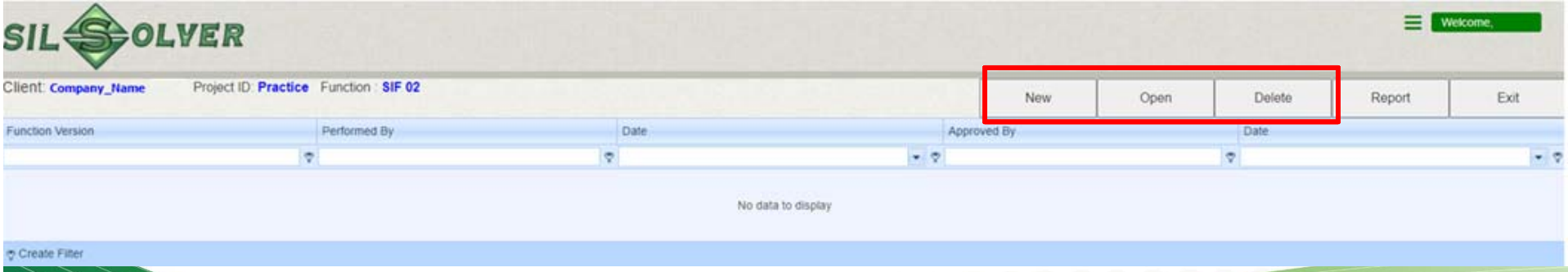


4. EDITING, COPYING OR DELETING AN EXISTING PROJECT

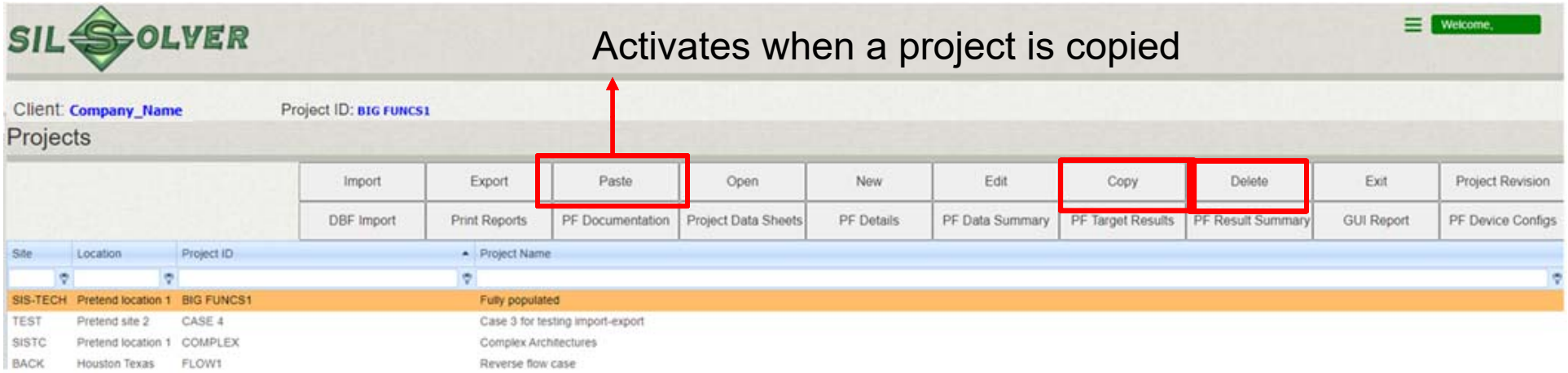
Function Revision Info

To create/edit function revision information, select the function and click “function Revision level” to get to the editing page, where you can create a new function revision entry, open to edit it, or delete an entry.





Copying or deleting a project works like copying or deleting a function



Select the project

Copy → Make a copy of the selected project and after that a paste button will appear, when “paste” is click a window will pop up for you to enter new project designation.

Delete → Delete the selected project

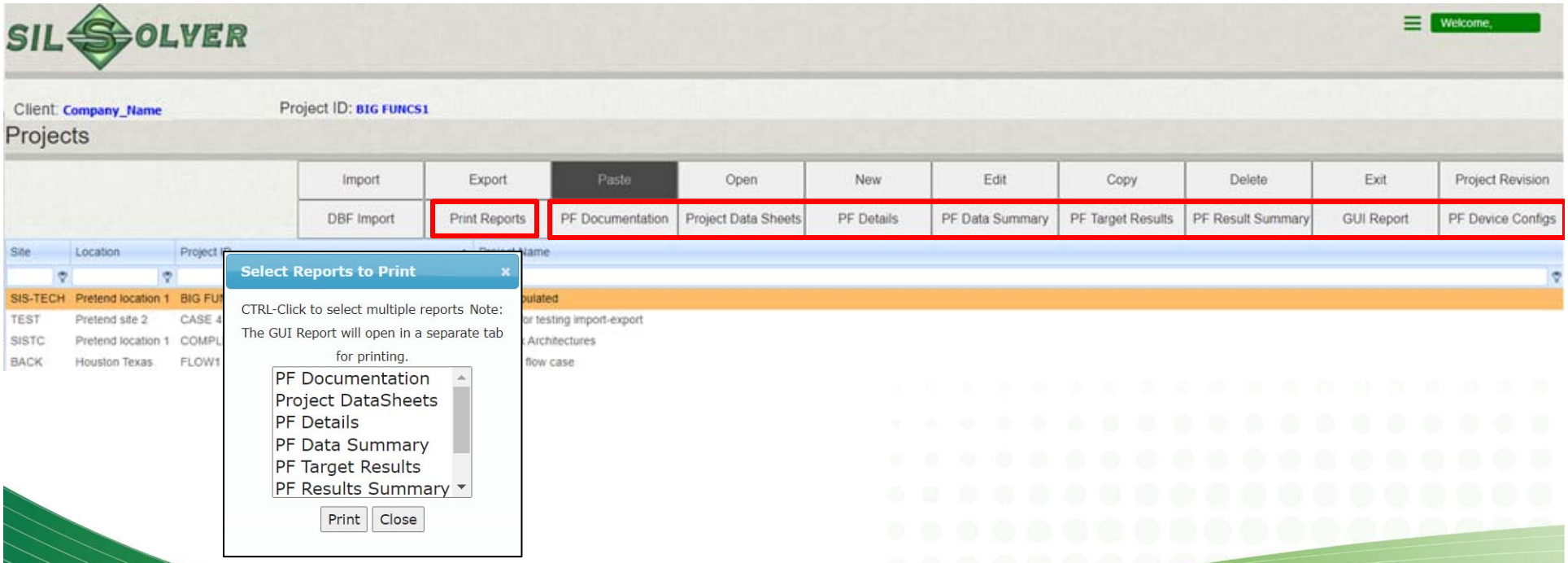
5. GENERATING REPORTS

Project Report generation

Print a single report for a whole project by selecting project and click relevant report tab…

or use “Print Reports” and select multiple reports at once

When the project reports are printed, the report will include project revision information

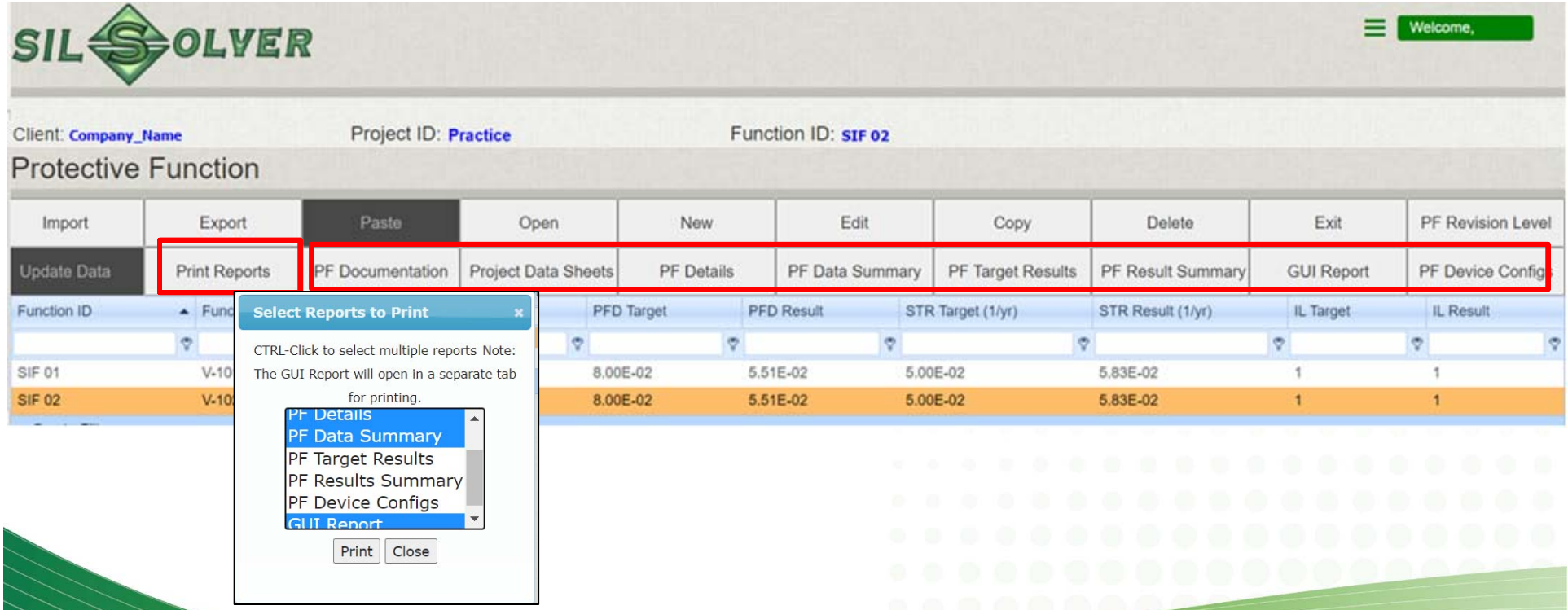


Function Report generation

Print a report for an individual function by going to the function list for that project, select a function and click relevant report tab …

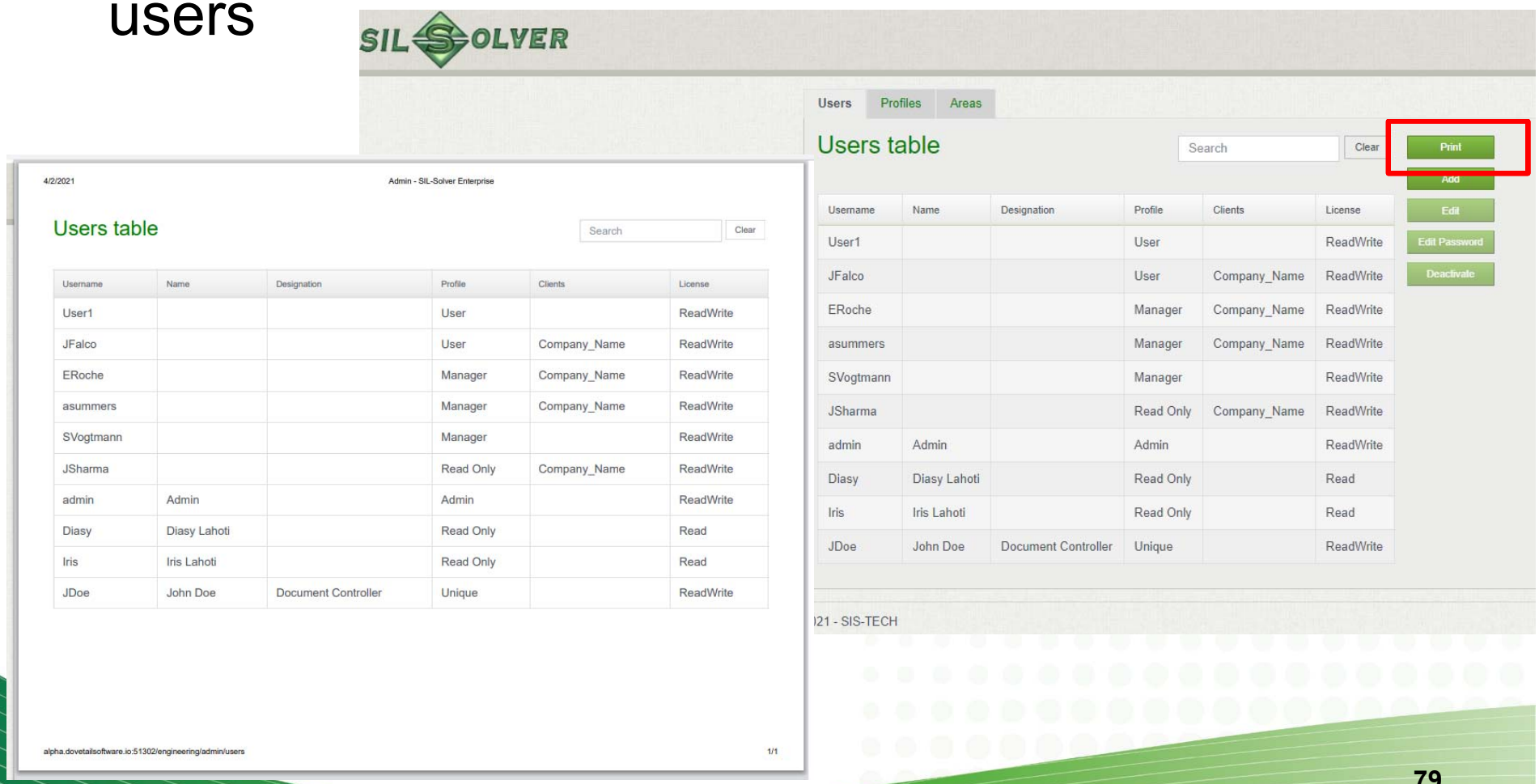
or use “Print Reports” and select multiple reports at once

When the function level reports are printed, the report will include function revision information



User Report for Admin

- Click on Print on Users tab to print the list of all users

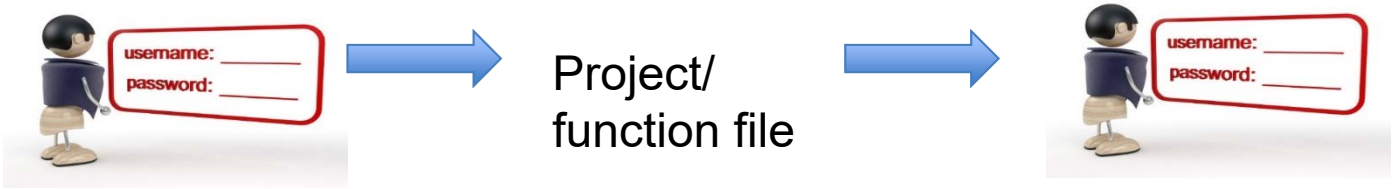


6. IMPORTING/EXPORTING

- Project export from SIL Solver® Enterprise
- SIL Solver® Enterprise project import
- Function Export/Import
- Importing SIL Solver® desktop application files into SIL Solver® Enterprise (DBF Import)

Import and export

- The way to share a project/function between SIL Solver® Enterprise users on different databases



User 1 User 2

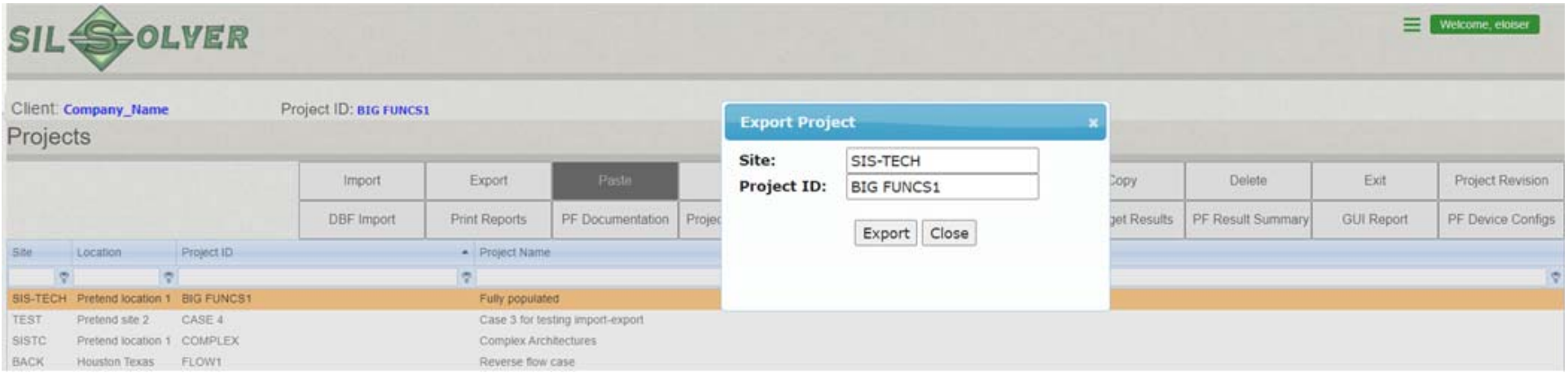
DBF Import

- The way to transfer a project from a SIL Solver® desktop program into SIL Solver® Enterprise

Project export

To export a project:

1. Go to the project page
2. Select the project
3. Click “Export” – confirm the Site and ProjectID and click Export in dialog
4. A *.sifprj file of the project will be created in the download folder



Project import

To import a previously exported SIL Solver® Enterprise project:

1. Go to the project page
2. Click “Import”, which will open the import page
3. Choose the Client ID, region, location and unit for this project
4. Click “choose files”, then change the directory to the project (*.silprj)) file you want to import
5. Click Import and the tool will attempt to import the file

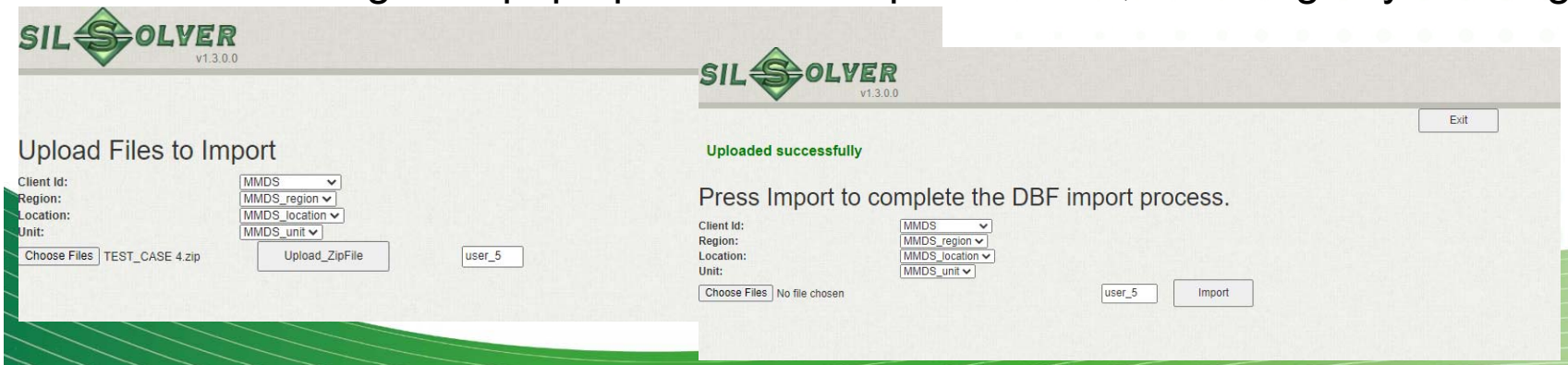
SIL Solver® Enterprise
Function export/import

To export/import an Enterprise function is the same as for a project, the only difference is that the operations are on the function level page and the exported file extension is *.silsif

DBF import to Enterprise

To import a **project** from SIL Solver® **desktop** versions into SIL SOLVER® Enterprise

1. Go to the folder where you saved the desktop software project
   - For example the default directory: C:\SILSolver_Projects
2. Make sure the project folder name is correct, the files in the folder have not been modified, and no additional files have been added to the folder
3. Zip the project folder that you want to import to SIL Solver® Enterprise
4. Go to the SIL Solver® Enterprise project page
5. Click “DBF import” button to open the DBF import page
6. Choose the client, region, location and unit for this project
7. Click Choose Files to browse to the Zipped project folder
8. Click “Upload_ZipFile”
9. When the upload is ready, click import
10. A message will pop up when the import is done, including any warnings



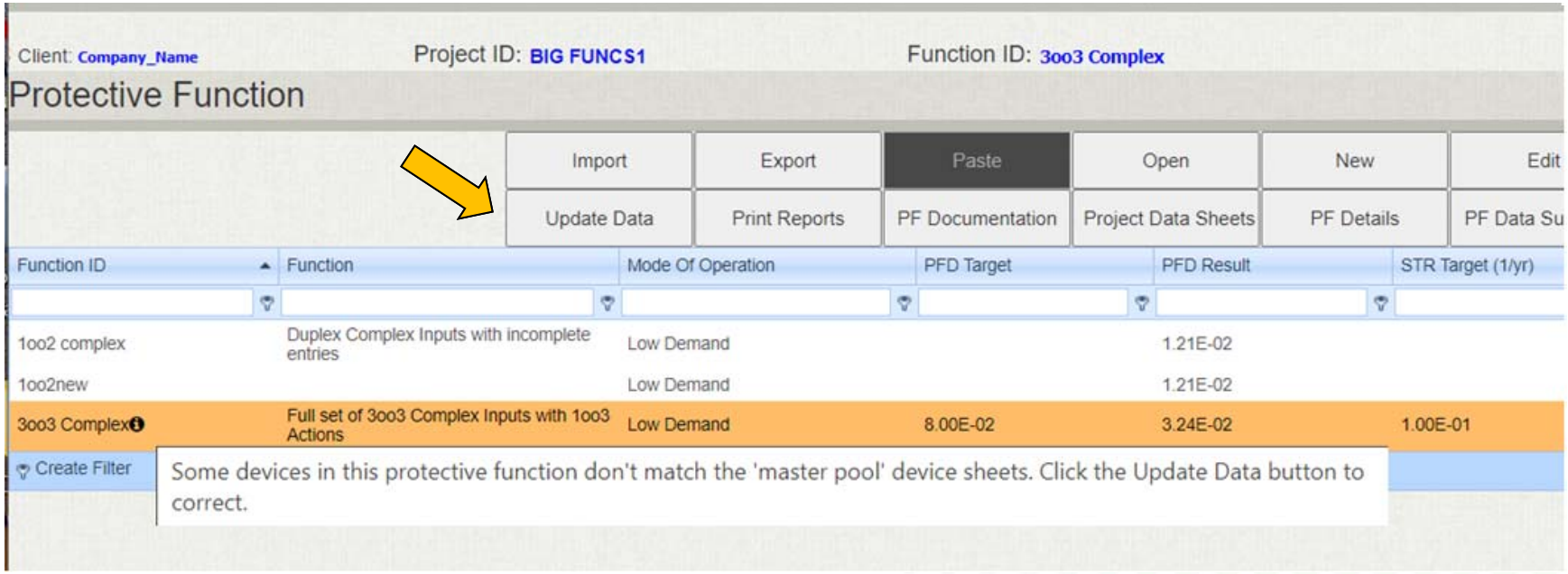
CAUTION: Know the version the work needs to be performed in!

- Projects/functions from older versions **can** be imported into a newer version of SIL Solver® Enterprise.

- However, projects and functions from a newer version cannot be imported back into an older version of SIL Solver® Enterprise or into the desktop application.

What if Data Changed from Version the Imported Project was created in?

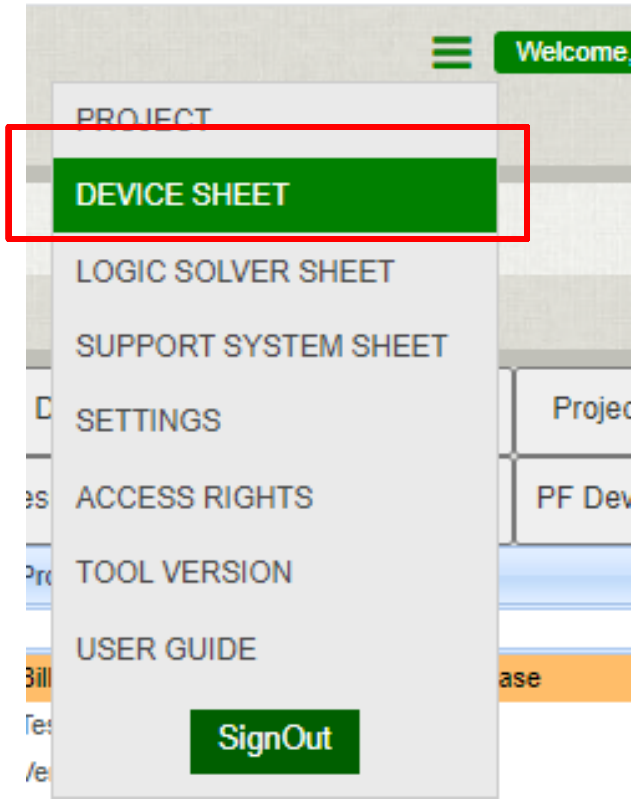
ⓘ Indicates the data has been updated for one or more devices in this function



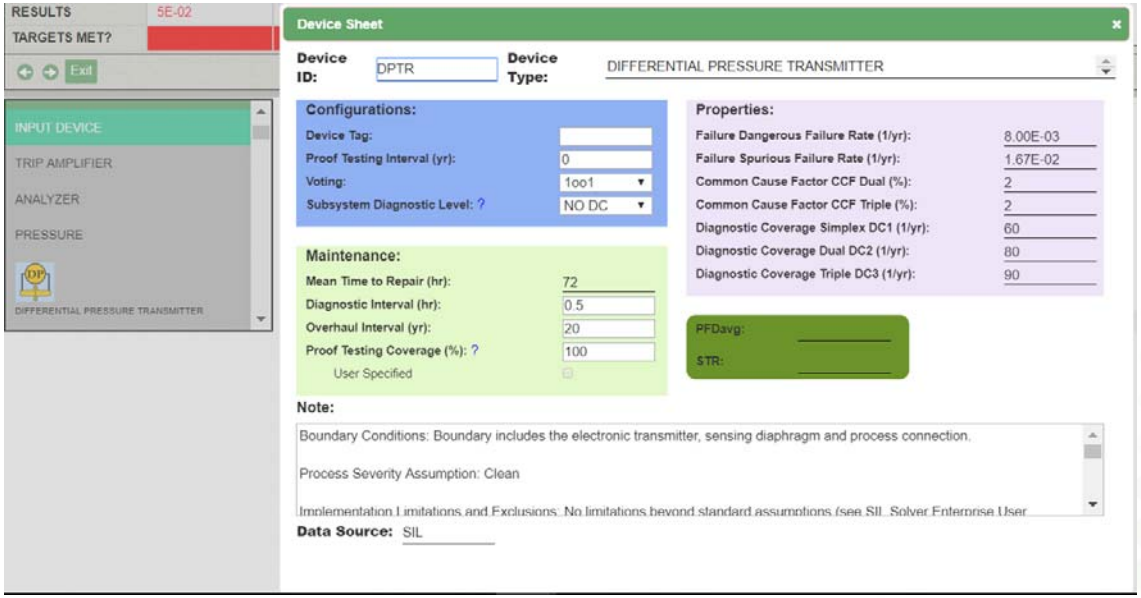
7. DATASHEETS

- Device
- Logic Solver
- Support System

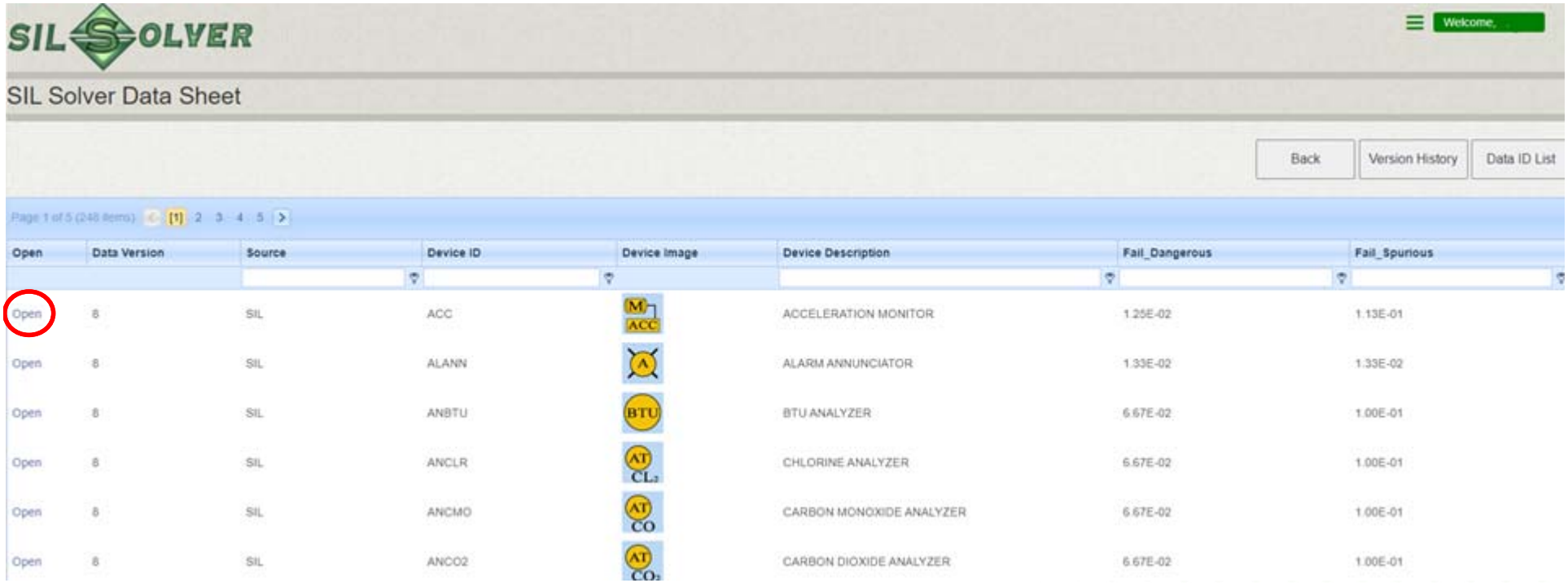
Accessing Datasheets



Access from main page dropdown menu or for individual devices right-click when in device list on GUI

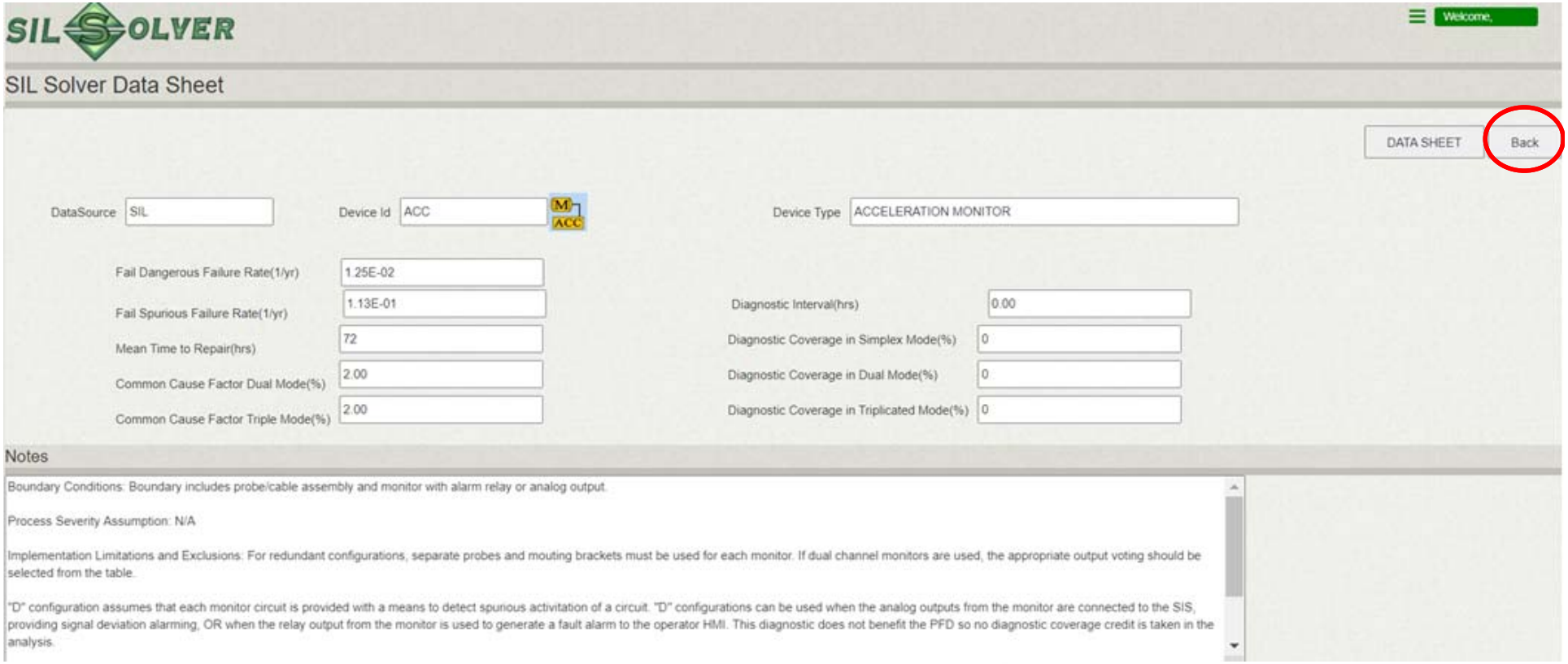


Device datasheet list

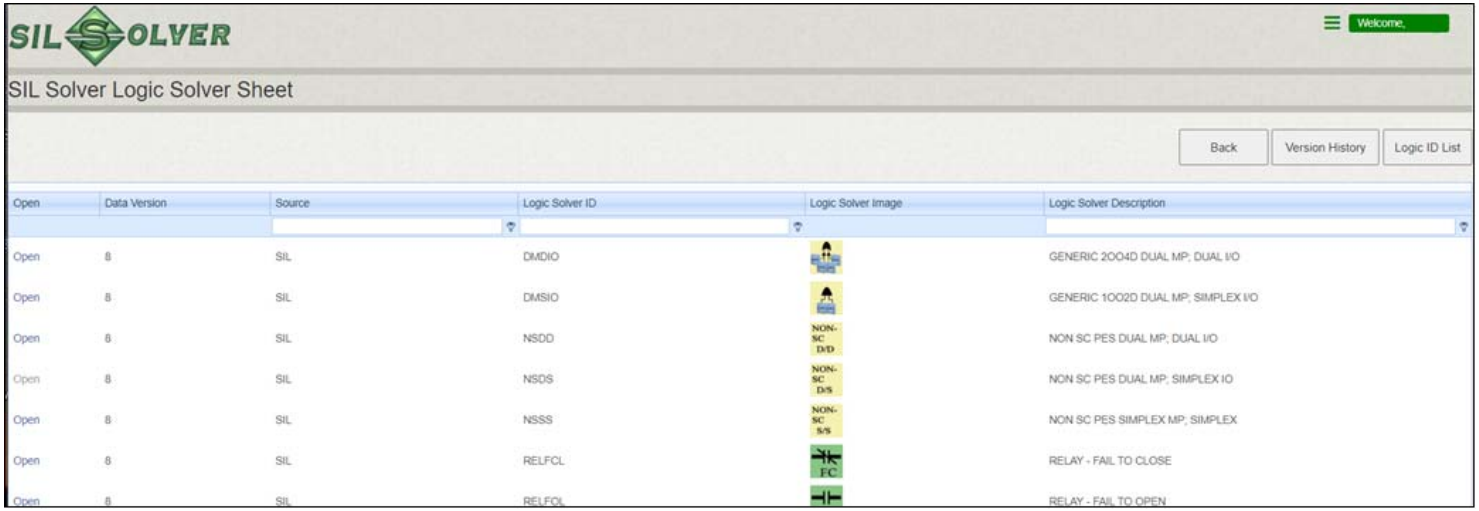


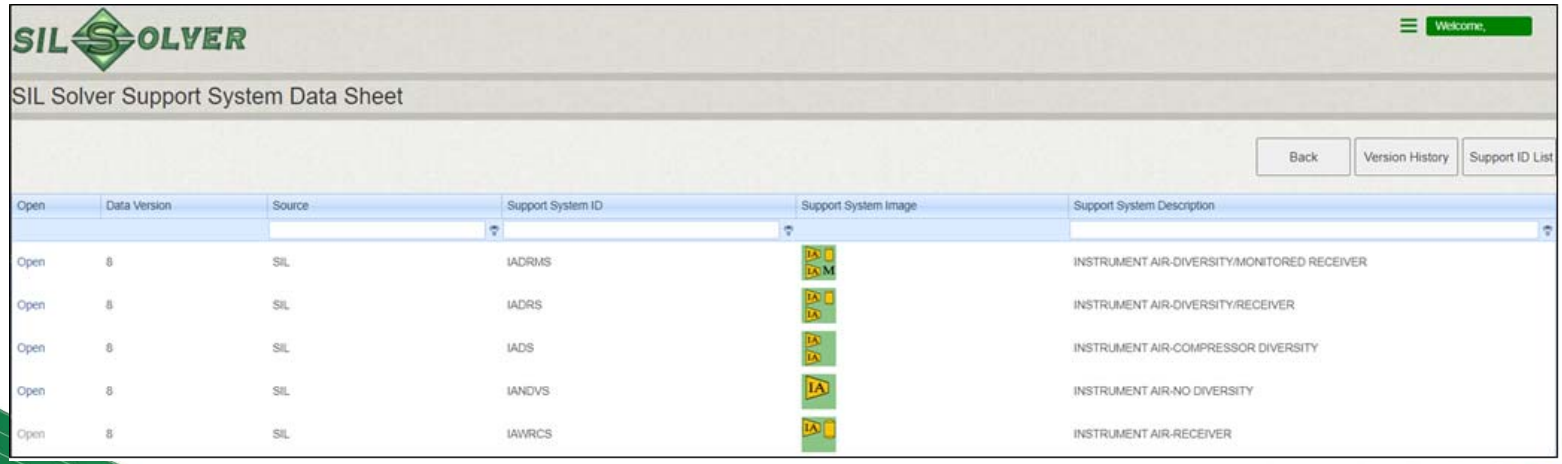
- Click open (far left) to look at the datasheet for that device

Device Datasheet

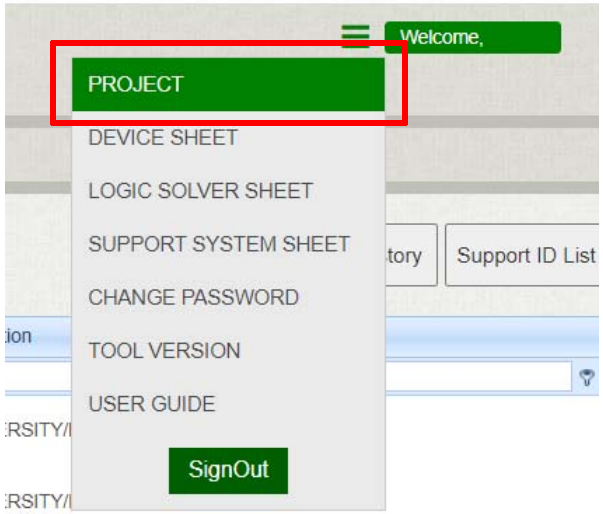


Same for Logic Solvers and Support Systems





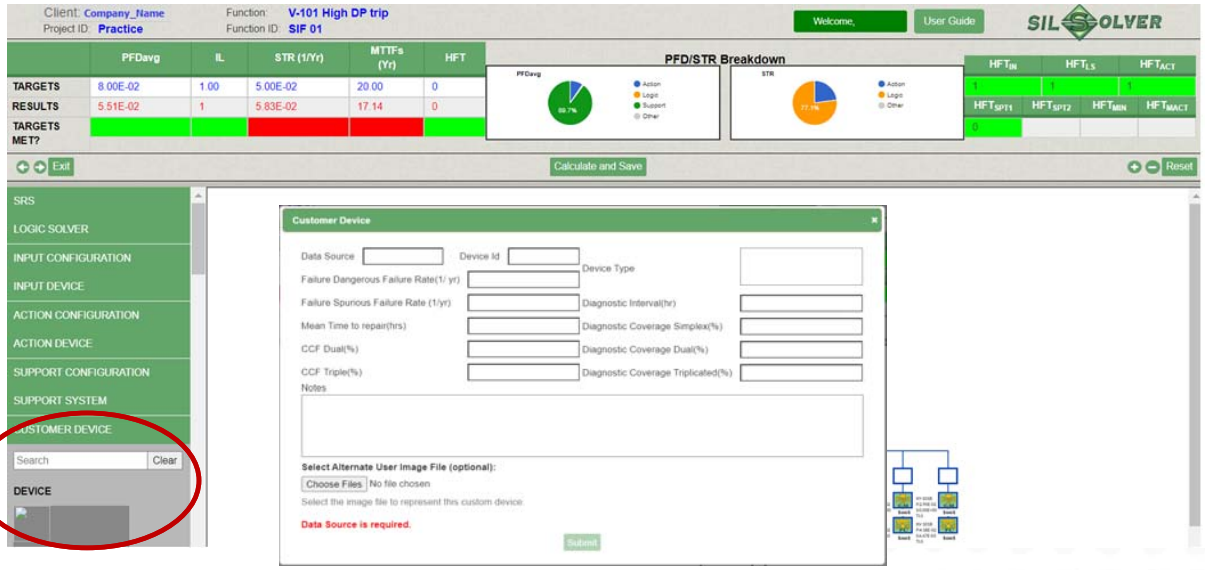
Returning to Project View



Click Project on the dropdown menu or use Back buttons on the datasheet pages

Adding a Custom Datasheet

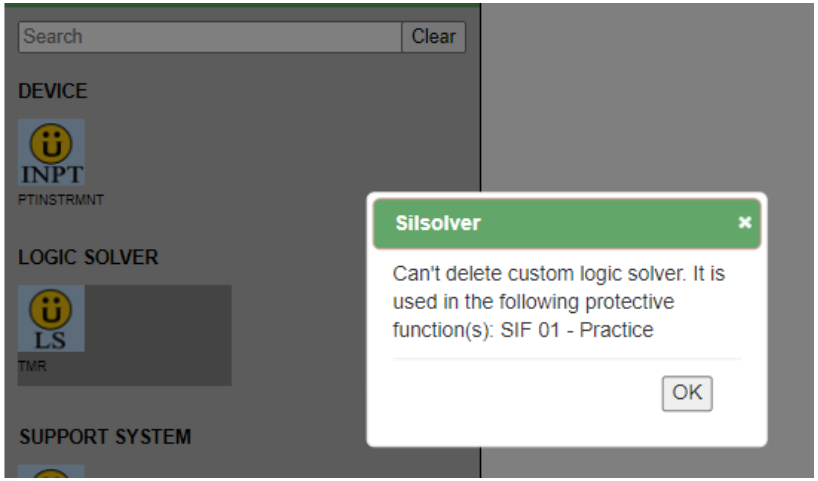
- From GUI page, go to bottom of lists to the Customer Device section
- **Left-click the header** for the type of sheet to be created
- Enter the data for the new custom device and Save
  - Do not use special characters or spaces in the Data Source or Device ID fields
  - If desired, browse to a new image for this device to replace the default

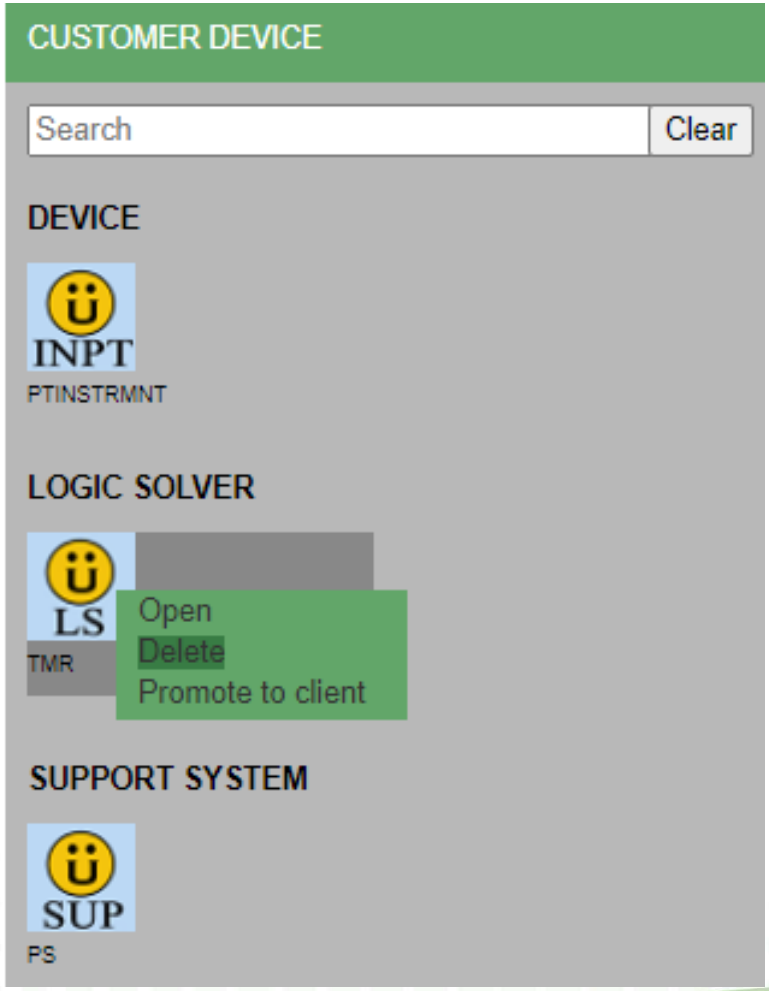


Once created, custom datasheets cannot be edited!

Project level custom datasheet

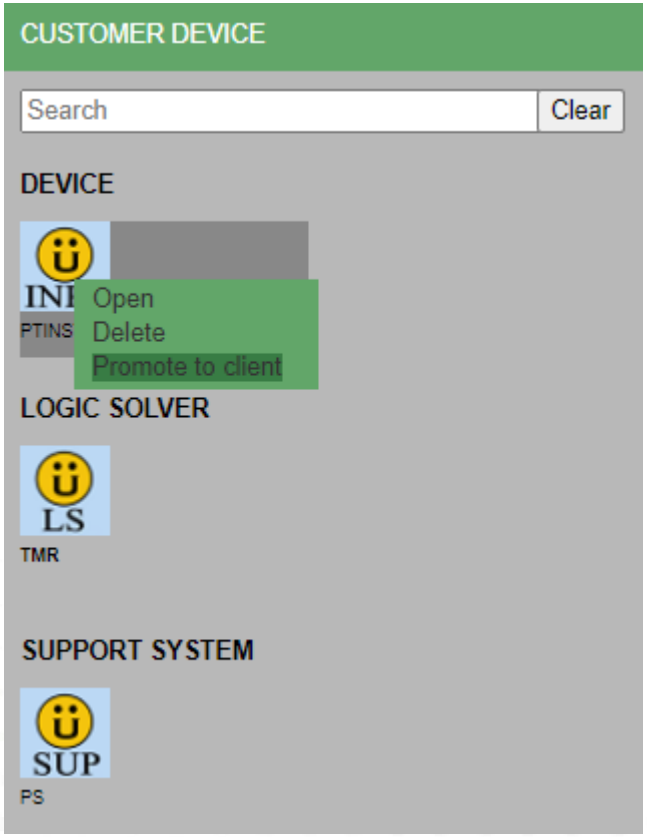
- Input/Output, Logic Solver and Support system custom datasheets can be created
- By default, datasheets are specific to a Project
- Used datasheet can not be deleted





Client level custom datasheet

- If promoted to client level, datasheet can be accessed by other projects within a client
- Promoted datasheet will green outline around it
- It is a one-way process, promoting to client level can not be undone.



8. TROUBLESHOOTING

- Lost passwords
- Screen settings
- Import challenges
- Disconnects/timing out

Troubleshooting:
Lost Username or Password

- Individual username and password assignment is performed by the company that purchases the license through the ADMIN account for that license

Troubleshooting: Screen Settings

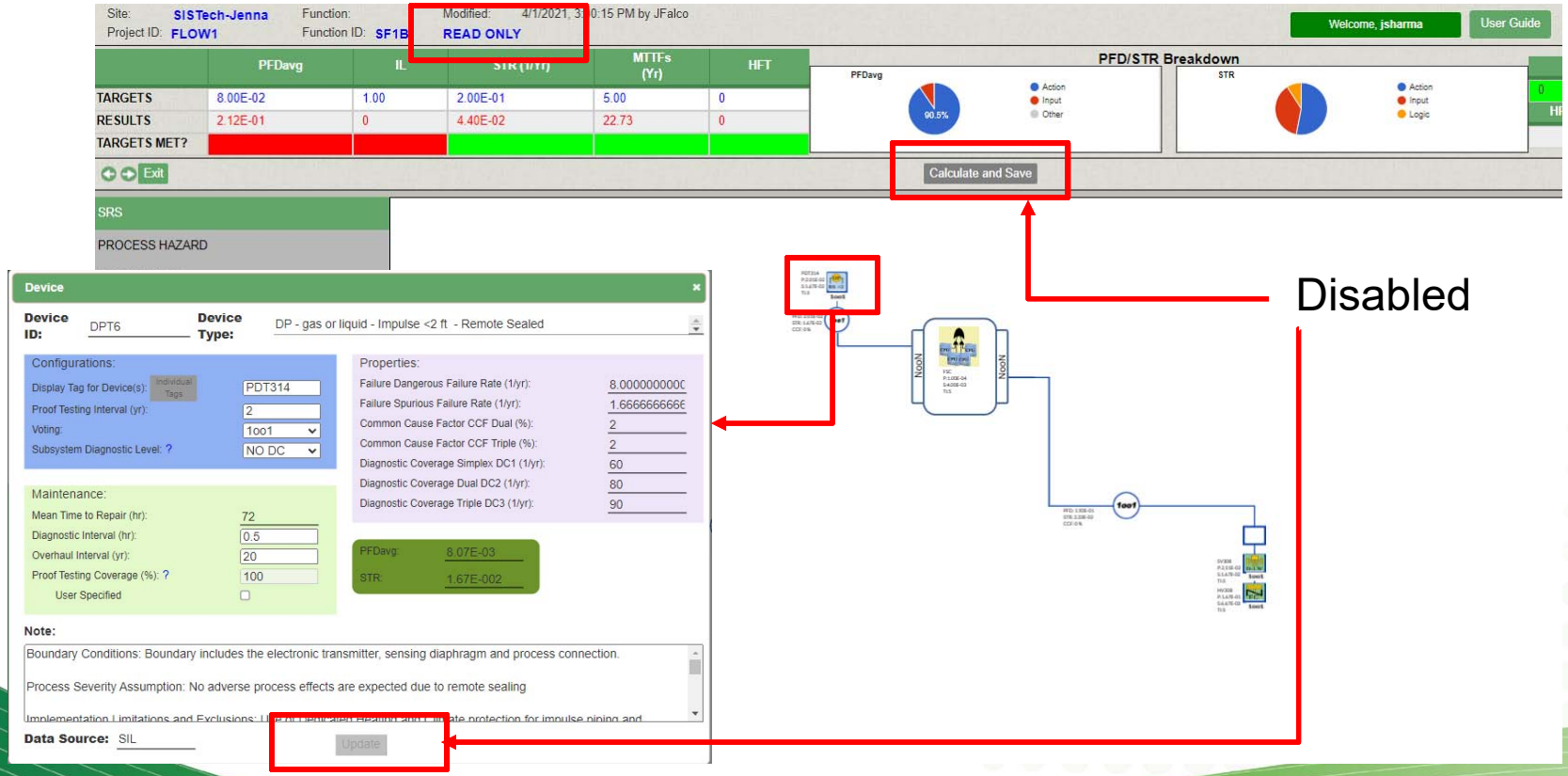
- Some SIL Solver® Enterprise application screen content may be obscured if
  - Window is not maximized
  - Zoom >100% is used on the window

Troubleshooting: Import Challenges

- When importing, confirm the final function successfully transferred into SIL Solver® Enterprise
- If warnings are generated during the import, there is an import log file that can be downloaded
- For DBF Import, use the Windows native “Send to” “Compressed (zipped) folder” feature, not any other zip application

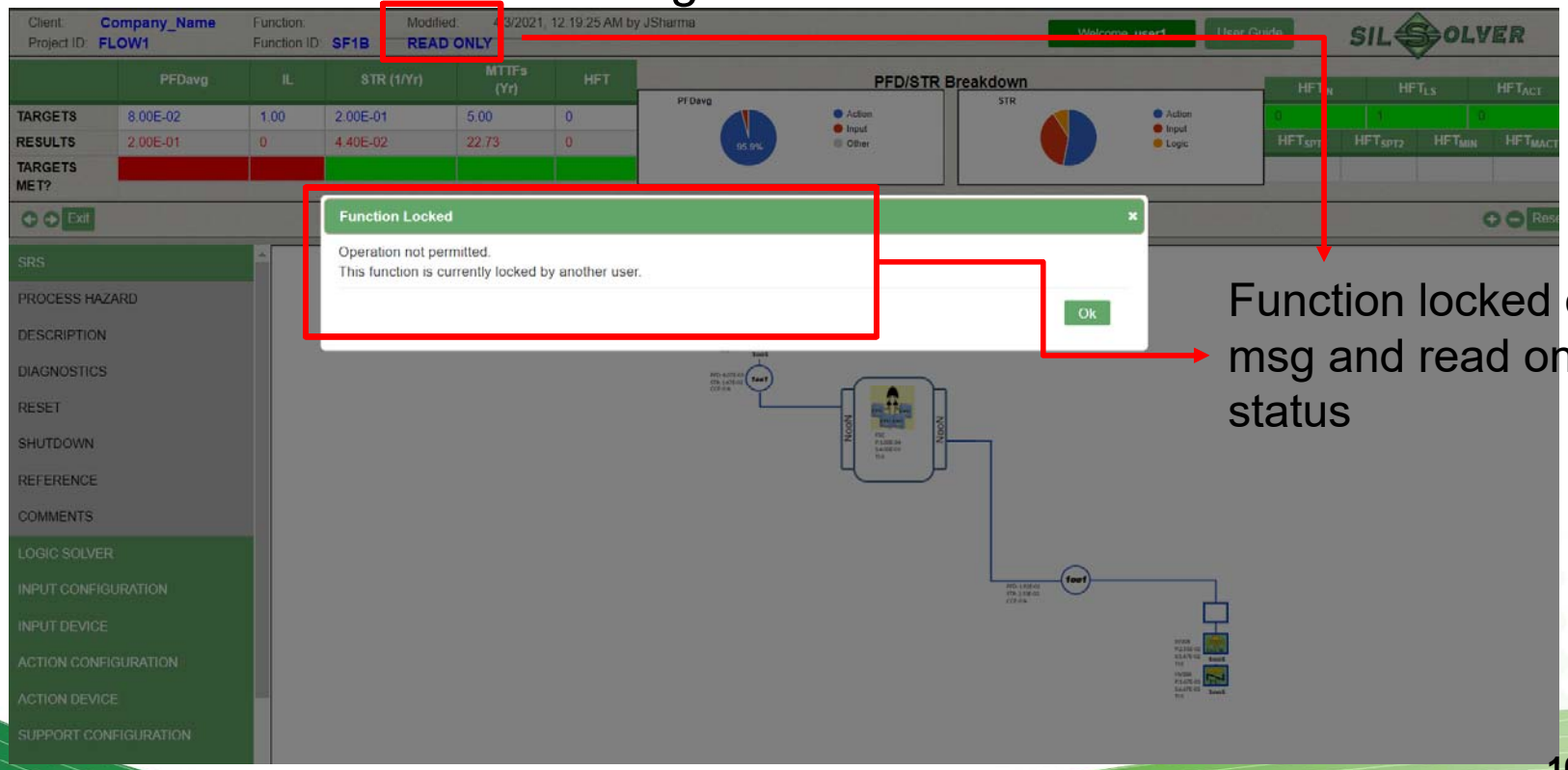
Troubleshooting: Multiple user editing SIF

- A function is checked-out when a user makes a change in it
- If other user opens the function while it's checked out, other user can open it as Read Only and it will be locked out for changes.



Troubleshooting: Multiple user editing SIF

- If two users edits a function at once, it will be checked-out by the user updating the function first.
- Other User's screen will be updated with Read Only status and function locked out warning



Troubleshooting: Disconnects/Timing Out

- Do not delay too long before saving.
- SIL Solver® Enterprise will time out after a period of inactivity.
- A warning screen will pop up during the last minute.
  - Click “Yes” to extend the session